



President's Message

Carolyn Jones, TASFAA President



Dear TASFAA Members,

I hope this letter finds you each happy and healthy. It has been a few months since we last spoke and now we know that all schools must convert to Direct Lending by July 1, 2010. Hopefully each member institution is busy preparing so that students will have the funds necessary for summer.

Second Pell awards have been fun so far and I am sure we will all get to have more fun as the majority of us deal with making our software packages award funds correctly. It has been fairly simple to go to COD and mark the “Additional Eligibility Indicator”.

The Regional Training Committee will be posting registration soon for the Spring Regional Training. We will have 5 training sights around the state and there will be valuable updates and professional development. These are scheduled to take place in April and May.

The NAOW - New Aids Officer Workshop will be a new adventure this year as we hold it at the Hilton Arlington hotel May 17-20, 2010. Registration will be open soon on the TASFAA website and I hope schools will take this opportunity to train their new advisors. The Mack Adams Scholarship Application should also be available soon so if your school does not have the funds to send new workers please apply!

The Fall Conference Committee is hard at work planning our conference in Galveston. It will be a fun and informative conference, so don't forget to mark you calendars for October 6-8, 2010.

I would like to extend a big THANK YOU to Lisa Blazer of UTSA, Rick Renshaw of DCCCD, Joe Pettibon of Texas A & M and Tom Melecki of UT for representing TASFAA with the state House Higher Education Committee hearing on interim charges on February 24, 2010. These are some wonderful professionals who spent time working with our legislatures trying to help them understand Financial Aid. When you see these individuals please give them recognition for what they have done to try to help students across the state of Texas.

Sincerely,
Carolyn J. Jones

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Carolyn Jones' husband, Johnnie, was diagnosed with Pancreatic Cancer in December 2008. After surgery and treatment he was cancer free until December of 2009. The cancer has returned and Johnnie is currently undergoing Chemotherapy. Your prayers and support are greatly appreciated. If you wish to communicate with Carolyn her contact information is:

Carolyn & Johnnie Jones
301 North Quinlan Street
Howe, TX 75459
903/815-8928

TASFAA Fall Conference 2010

Galveston, Texas

October 6-8, 2010
Galveston Island Conference Center
Hilton Galveston Island Resort

The TASFAA Fall Conference Committee is in full swing. The first meeting was a success, allowing committees to determine their roles. We would like to invite anyone interested in volunteering to contact us, as we still need volunteers. We also welcome any past volunteers who would like to participate again this year!

Our main hotel is Hilton Galveston Island Resort and our overflow hotel will be San Luis Hotel. Hilton Galveston Island Resort is now accepting reservations & it pays to reserve early as the rates below are slated to increase the closer we get to October!

Current rates: Hilton Galveston Island Resort \$132 per room/night
 San Luis Hotel \$152 per room/night

Registration fees will be available in the very near future.

We invite members of the TASFAA community to participate in session presentations. If you have an idea for a session and are willing to present, please let us know. Keep in mind the strength of our sessions determine the success of our conference. If you have any questions, please e-mail Anne Walker at anne.walker@rice.edu.

Past President's Article

Rick Renshaw, TASFAA Past President

The past three years have been a most memorable and cherished part of my professional life. As the time is drawing near to a close for my service on the TASFAA Board, I have been reflecting on what a true blessing it has been to serve such a wonderful family of professionals that is our great association. I look forward to our profession's future with both anxiety and anticipation as we continue to work together to advocate for more and better access to higher education for our students.

This has been a tumultuous time in the history of our profession. We have lost many of our colleagues in the associate membership to layoffs as the student loan industry is undergoing massive restructuring. I am writing this on the eve of the signing of the law that ends the Federal Family Educational Loan Program (FFELP). Just a few short years ago, I could not have conceived thought of an environment in which the largest, and arguably, the most successful student program in the history of student financial aid could be written off with the stroke of a pen. While students will still have access to funding through the Federal Direct Loan Program, I continue to have many concerns over the ability of this program to replace the quality of service that the former program provided to our students.

Hopefully without sounding too politically biased at this point, I found it quite ironic that less than twenty four hours after Congress forced through the President's requested elimination of the guaranteed student loan program - on the premise that such a private-public partnership was not as efficient as a government-run program - that the President has announced plans for a new guaranteed home loan program.

The sun still rises in the east and sets in the west. ISIR records still come in every day and verifications will need to be completed. Life goes on in this new environment, and TASFAA does, also. I hope each of you will continue to show a great commitment to our life's calling and re-dedicate yourself to being there for that student who wants to go to college but needs your help to navigate through the "jungle" of financial aid.

Training Committee Report

Erin Porter, Training Committee Member

The 2010 Training Committee held its first meeting in December to get an early start on planning the New Aid Officer's Workshop (aka Camp We Be Nu) and the Fall ABC's workshop for this year. Many committee members are continuing their participation from 2009, which is always helpful. However, the new decade will bring a lot of changes and challenges for this committee and there is a lot of work to do.

Breaking with a multiple decade-long tradition, the New Aid Officer's Workshop will be held in a new location for 2010. The four day long workshop for new financial aid professionals will be held at the Hilton Hotel in Arlington, TX on May 17th through May 20th. This year the New Aid Officer's Workshop will take on a Spring Training Camp theme, which seems appropriate given that the hotel is in close proximity to the Texas Rangers baseball stadium. Although "campers" will no longer be staying in the dorms at St. Mary's University as in years past, they will still receive four intense days of training over the basics of financial aid from seasoned pros. If you are interested in presenting a session, please contact the Committee Chair, Devon Wiggins. Attendees will participate in team activities and be able to network with other financial aid rookies. Hotel and date information has been posted to the TASFAA website and registration and cost information will be added soon.

The ABC's Workshop is a two-day condensed training for new financial aid professionals. This year, the ABC's Workshop will be held in Galveston, TX, October 5th and 6th, just prior to the 2010 TASFAA Fall Conference. More details will be posted in Summer.

As always, the Mack C. Adams Professional Development Scholarship is available to help defray the cost of attending either of these workshops. The application should be available on the TASFAA website soon. The deadline typically occurs in early April for the New Aid Officer's Workshop.



The TASFAA Newsletter

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Publication Schedule:

Winter Issue

Articles Due	Publication
Feb 6, 2010	Feb 20, 2010

Spring Issue

Articles Due	Publication
Apr 17, 2010	Apr 30, 2010

Summer Issue

Articles Due	Publication
Jul 6, 2010	Jul 17, 2010

Fall Issue

Articles Due	Publication
Sept 7, 2010	Sept 21, 2010

Procedures

A message will be posted on the TASFAA list-serv two weeks prior to the deadline when possible to allow time for the articles to be submitted. The articles should be submitted to the Editor.

Editorial Policy

The ideas and opinions expressed in this newsletter do not necessarily reflect the viewpoints of the Texas Association of Student Financial Aid Administrators, its Board of Directors, or its Members. The TASFAA Newsletter is produced as a benefit of TASFAA membership. News items and ideas for articles are always welcome and may be directed to any of the editorial staff.

TASFAA Movers and Shakers

Congratulations to **Jim Lane** who is now the campus President for Everest College-Fort Worth campus. Jim previously served as vice president at the Everest Institute campuses in San Antonio and Austin. He can be reached at jamlane@cci.edu.

Robert Hogeda now serves as an Educational Manager with the College Board's Higher Education Services division, covering the states of New Mexico, Arkansas and parts of Texas. He can be reached at rhogeda@collegeboard.org.

Shana Thompson, formerly of Texas Wesleyan University is now an Internal Financial Aid Auditor for ATI Enterprises Inc. in North Richland Hills, TX. Her new email address is slthompson@atenterprises.edu.

Your TASFAA Board at Work

The TASFAA Board held its February board Meeting in Round Rock February 9 & 10, 2010. The Board Meeting was held in Round Rock at TG so that the Board could work the phone lines for the TG and Texas Higher Education Coordination Board's 5th annual College & Affordability Telethon.

Tyler TV Channel 7 - KLTV.com was there taping segments for their 5, 6 and 10 pm newscasts.

It was a great experience and we all had fun answering questions about how to apply for aid and where to go to gather needed information about paying for college. <http://www.CollegeforallTexans.com> was the talk of the night and many grandparents were busy trying to help their grandkids find a way to pay for school.

Next year if you are in Round Rock in February - contact TG and help man the phones!



Saving: What Better Time To Start Than Financial Literacy Month?

Even In A Down Economy, You Need A Cushion

In recent years, the rate of personal savings in America has dropped to its lowest level in more than 50 years – in fact, in 2005, the Bureau of Economic Analysis says it actually dipped into the negative. How is this possible? Put simply, we're spending more than we earn.

Specifically, when Americans sell assets, withdraw monetary deposits saved during a prior period, and borrow beyond what they earn, a negative trend can result. Whatever the reason, the lack of savings is a widespread, scary reality and reflective of the unstable economy we've seen.

For both you and your students, it may be easy to let savings drop to the bottom of your stretched-out budget priority list. But when times are uncertain, it's more important than ever to start and maintain a nest egg, no matter how small your contributions. Since April is National Financial Literacy Month, why not take this opportunity to promote saving? Here are some tips to help get you "in the black."

What You Don't See, You Won't Miss

One of the easiest ways to start saving is to have a set amount of your direct deposits automatically diverted to savings rather than checking. Even \$10 or \$20 per deposit will add up quickly if you leave it alone. As it grows, the interest on the account will add to your total. Even if it's meager, interest is free money, and when your savings reaches a set amount (usually \$1,000) you can put it into a higher yield Certificate of Deposit.

Another "out of sight, out of mind" way to save is to put most or all of your tax refund into savings, since it's money you usually don't count on or lump into budgeted income. By the same token, students who are graduating should consider saving money they receive as graduation gifts.

Don't Take Risks to Make Up for Losses

If you're already saving through a long-term investment plan, it's likely that you've seen losses due to the volatile stock market. Jean Chatzky, bestselling personal finance expert, tells Oprah.com: "When you've lost money in the market, or spent down your emergency fund, the

temptation is to try to bring those balances back up as fast as possible." But don't fall into the trap of high-risk, high-yield investments.

"If you were doing things right in the first place - allocating your investments for your age and risk tolerance, diversifying to protect yourself, keeping your short-term money liquid - then you really don't need to make any changes now," Chatzky adds. "The market will bounce back on its own, and your thoughtfully invested money will be right there with it."

Clean Your [Financial] House

The fresh air and sunshine of spring inspire many people to clean and get rid of things they don't need. Why not take this opportunity to simplify your life and pad your wallet at the same time?

Gather items you no longer use (if it's been a year or two since you've touched it, you probably won't even miss it). Join together with friends or neighbors to have a yard sale on a sunny weekend, or list your items for sale on www.craigslist.com, www.ecrater.com or www.kijiji.com without paying a penny for advertising. Oftentimes, if your wares are reasonably priced, you can sell them in a day or two. (Just be sure you accept only cash, or a cashier's check from a known bank.) Voila! Instant money for your savings.

This is also a great time to organize and file your financial paperwork. Having this sort of clutter lying around can contribute to your stress level and occupy space unnecessarily.

Let this Financial Literacy Month be the jump-start you need to improve your personal financial security - and help your students do the same!

2010 EdFund - For more information on EdFund products and services, contact Michael Amaloo, Senior Client Relations Manager at 17011 Lincoln Avenue, PMB #504, Parker, CO 80134 * Telephone: Toll Free 1.866.299.1741 * Fax: 866.945.6305 - mamaloo@edfund.org - www.edfund.org.





2010 NASFAA NATIONAL CONFERENCE
DENVER, COLORADO ▲ JULY 18-21, 2010

Don't be on the
outside looking in!
Three great reasons to
be an insider this year:



1. The NASFAA Conference offers the best of both worlds: sessions led by your own colleagues, as well as by Department of Education staff.
2. The opportunity to learn and network with your peers from across the country.
3. Something for every interest. Check out the online scheduler, which includes about half of the final sessions. More sessions are being added so check back often. You can also view a separate list of potential Department of Education sessions.

CLICK HERE
FOR THE ONLINE
SCHEDULER

CLICK HERE
TO REGISTER!

RESERVE
YOUR HOTEL

CLICK HERE
TO EXHIBIT!

Go to <http://www.nasfaa.org/Subhomes/AnnualConference2010/index.html> for more information and to register for the conference.

Q & A - Hot Topics

Caroline Hernandez, TG

Q: ED offers an “up-front interest rebate” on Direct Stafford and PLUS loans. Can you explain this rebate?

A: For a Direct Stafford loan, the rebate is equal to a percentage of the loan amount that is borrowed. The disclosure that the student receives about his or her loan will state if an up-front interest rebate has been applied to the loan.

The up-front interest rebate for a Direct Stafford loan for which the first disbursement is made:

before July 1, 2010	is 1.0%
on or after July 1, 2010	is 0.5%

For a Direct PLUS loan, the rebate is equal to a percentage of the loan amount that was borrowed - currently 1.5 percent. The disclosure that the borrower receives will state if the up-front interest rebate has been applied to the loan.

To retain the up-front interest rebate, a borrower must make all of his or her first 12 required monthly payments on time when the loan enters repayment. “On time” means that the Direct Loan Servicing Center must receive each payment no later than six days after the due date. The borrower will lose the rebate if he or she does not make all of his or her first 12 required monthly payments on time. If the borrower loses the rebate, ED will add the rebate amount back to the principal balance on the loan account.

Q: What should a school do if the school released Direct loan funds directly to a borrower and the student failed to begin attendance, failed to complete the verification process, or failed to enroll at least half time?

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A: In each of these cases, the borrower is ineligible for the Direct loan. Per ED's Web site at <http://schools.dl.ed.gov/schools/school/help.do?infotype=general&fhd=true> (click on "30-day Demand Letters"), the school must notify ED of the loan funds that are outstanding, so that ED can issue a 30-day demand letter to the ineligible borrower. The school's request must contain the following information:

- Borrower's Name
- Borrower's Social Security Number
- Disbursement Dates
- Ineligible Amount
- Last Date of Attendance

A school can fax a request to the Direct Loan Servicing Center, School Support Services, at 1-800-848-0984 or mail a request to:

Direct Loan Servicing Center
 School Support Services
 501 Bleecker Street
 Utica, NY 13501

Q: The Health Care and Education Reconciliation Act of 2010 created a temporary loan consolidation authority that allows in-school consolidation on or after July 1, 2010, and before July 1, 2011. Is a borrower no longer allowed to consolidate loans after that period?

A: A borrower will be able to consolidate loans on and after July 1, 2010, however, all of the loans that are being consolidated must have entered repayment prior to the consolidation.

ECASLA Loans and How to find them!

Q: Where can I find the servicer and contact information for a borrower's non-defaulted Direct Loans and FFEL loan(s) that ED purchases from FFEL loan holders (PUT loans)?

A: You can Access the loan on NSLDS. The first chart provides the name and servicer codes. The second chart provides specific contact information for borrowers and schools. If you can't locate the servicer of a loan, contact the Research and Consumer Care Center at (800) 433-7327, or send an e-mail to fsa.customer.support@ed.gov.

Servicer Name (NSLDS NAME if different)	NSLDS Servicer Code	Borrower Contact Information	School Contact Information
Direct Loan Servicing Center	00100	Phone: (800) 848-0979 TDD/TTY: (800) 848-0983 Overseas: (315) 738-6634 Web site: www.dl.ed.gov	Phone: (888) 877-7658 Web site: www.dl.ed.gov/schools
Department of Education Student Loan Servicing Center (DEPT OF ED/ACS)	700577	Phone: (800) 508-1378 TDD/TTY: (800) 662-1220 within NY State TDD/TTY: (800) 855-2880 outside NY State Web site: www.ed-servicing.com	Phone: (866) 938-4750 Web site: www.ed-servicing.com
FedLoan Servicing (DEPT OF ED/ FEDLOAN SERVICING/ PHEAA)	700579	Phone: (800) 699-2908 TDD/TTY: 800/722-8189 Overseas: 717-720-1985 Web site: www.myfedloan.org	Phone: (800) 655-3813 Web site: www.myfedloan.org E-mail: schoolsupport@myfedloan.org
Great Lakes Educational Loan Services, Inc. (DEPT OF ED/ GREAT LAKES)	700581	Phone: (800) 236-4300 TDD/TTY: 800/236-4300 Overseas: 608/246-1700 Web site: www.mygreatlakes.org	Phone: (888) 686-6919 Web site: www.mygreatlakes.org E-mail: clientservices@glhec.org
Nelnet (DEPT OF ED/ NELNET)	700580	Phone: (888) 486-4722 TDD/TTY: (888) 486-4722 Overseas: (303) 696-3625 Web site: www.nelnet.com	Phone: (866) 463-5638 Web site: www.nelnet.com E-mail: ssc@nelnet.net
Sallie Mae (DEPT OF ED/ SALLIE MAE)	700578	Phone: (800) 722-1300 TDD/TTY: (877) 713-3833 Overseas: (254) 554-4535 Web site: www.salliemae.com	Phone: (888) 272-4665 Web site: www.opennet.salliemae.com E-mail: collegeserv@salliemae.com

Five Ways You Can Put Social Media To Work For Your School's Outreach Efforts

Cynthia Mayberry, TG, Manager Texas Region

Social media: It's not just the latest Internet buzzword that's here today and then forgotten like yesterday's Twitter blast. Social media refers to any number of ways that people use the Web or related technology to meet, chat, entertain themselves, and even learn. Chances are you've jumped on the social media bandwagon without realizing it if, like a lot of people, you're a member of Facebook or a fan of YouTube, have shared photos or videos online, have a personal blog, or even just chat via an online message client like Instant Messenger.

The key distinction about social media is that the medium creates a dialogue among participants, unlike spam or newsfeeds, which are one-way communications. In this regard, social media can be a great vehicle for engaging high school students in college outreach. Many students are already veteran users of the online tools your campus could use. The tools themselves are dynamic in nature. Depending on the medium, you can post content, invite feedback and discussion, and even spur your readers to explore college admissions and planning for themselves.

If the tools are rich in possibilities, where to start in using them for college outreach may not be immediately clear. To help you begin that process, consider a few of the suggestions below. Each idea employs a particular social medium for a specific purpose or audience. In designing an outreach campaign, it's important to focus your message for the audience and emphasize the interactive aspect of the online experience.

- **First-year student blog:** Invite a first-generation student to blog about his or her first year on campus, and offer a link to the blog to high schools or students you're targeting for outreach. You may be able to collaborate with an instructor for a freshman course, and even offer extra credit to students who would be willing to blog about their experiences. For many future first-generation students in high school, that first year of college can be a source of anxiety. If these high school students can read about the lives of similar students negotiating the challenges of that first year, they may be more likely to enroll in college and continue their educational pursuits.
- **College admissions process by social networking site:** Applying to college can seem intricate to someone just beginning that process. Enlist an admissions counselor to talk about the admissions process, and have the person document that effort through a social networking site such as Facebook or MySpace. Let photos, succinct captions, and



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Five Ways You Can Put Social Media To Work...continued from page 8

embedded videos tell the story of what it's like to apply. You might also discuss ways that students can distinguish themselves from other candidates, provide essay-writing tips, or offer online campus tours.

- **Financial aid event live-cast:** Financial aid events are some of the best ways to reach prospective students and interested parents. You can podcast or live-cast your financial aid outreach event, capturing common questions from students, offering a virtual way of understanding the process for completing the Free Application for Federal Student Aid, and inviting further interaction through your college's Web site.
- **Parent outreach via webinar:** If you work with local high schools, you can invite parents of prospective students to listen in on a webinar on how to plan and prepare for college. The webinar could explore any number of college-related topics, but you might focus on areas that give parents initial anxiety about college, including the application process, financing, and the separation from their children.
- **Online video post for first-generation or at-risk students:** Similar to the first-year blog, this idea explores the first-year student's college experience

through multimedia, in this case a video that you could post to your college's Web site. The video could be a testimonial from first-generation students or students who are at-risk for dropping out of school, including low-income students. These testimonials could be handled as Q&As with a counselor prompting students with questions about their classes, campus life, and adjusting to college.

For more help

You'll find a rich assortment of information about the way colleges are already using social media through various online publications, including *University Business* (www.universitybusiness.com) and *Campus Technology* (www.campustechnology.com). Type "social media" into the search engines for either of these Web journals and you'll discover a wealth of information as well as a variety of ideas on how to use social media for your outreach efforts.

Cynthia Mayberry is a Regional Manager with TG serving schools in TASFAA. You can reach Cynthia at (800) 252-9743, ext. 4683, or by e-mail at cynthia.mayberry@tgslc.org. Additional information about TG can be found online at www.tgslc.org.

Professional Development Opportunities

Jess Black, Angelo State University, Accounts/Reports Coordinator

Spring is a time of renewal, and what better way to start off the season than by renewing your skill set! Here are some great spring training opportunities provided by our TASFAA colleagues and partners...

SWASFAA Annual Conference - New Orleans, Louisiana

Start Date: December 1, 2010

End Date: December 3, 2010

<http://www.lasfaa.org/>

SWASFAA Boot Camp - New Orleans, Louisiana

Start Date: November 29, 2010

End Date: November 30, 2010

USA Funds Training

USA Funds® offers several professional development training opportunities available at no cost to all Title IV schools and all lenders. USA Funds University provides training materials designed by a team of former financial aid administrators and customer service professionals, and reviewed by experts in financial aid regulations. Choose from in-person workshops as well as webcast training events to take advantage of the flexibility available through multiple training methods, times and venues throughout the year. To register for a workshop or webcast, visit www.usafunds.org, or contact your USA Funds Services representative.

Survival Skills for the Financial Aid Professional Webcasts

The survival skills webcast series offers practical advice and valuable guidance for developing solid skills that will help financial aid professionals of all levels deal with conflict and change. The following webcasts are scheduled from 1-2 p.m. Central time:

April 21 - Addressing Change.

April 28 - Managing Conflict.

May 5 - Doing More with Less.

May 12 - Going Beyond the Call of Duty.

May 19 - Focusing on Strengths.

May 26 - Managing Stress.

Spring Workshop Webcasts

The spring workshop webcasts deliver valuable information from the spring in-person workshops in an online format. Webcasts will examine how the financial aid landscape has changed and help you prepare for additional transformation yet to come.

May 18, 1-2:30 p.m. Central time - Federal Update.

May 20, 1-2:30 p.m. Central time - Year-Round Pell Grants.

May 25, 1-2:30 p.m. Central time - Year-Round Pell Grants.

May 26, 10-11:30 a.m. Central time - Financial Education,

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Default Prevention and Student Retention Resources for Financial Aid Professionals.

May 27, 1-2:30 p.m. Central time - Federal Update.

June 2, 1-2 p.m. Central time - Saying No When You Can't Say Yes.

Summer Financial Aid Webcasts

Designed for both new and experienced financial aid professionals, these webcasts provide a basic understanding of the fundamentals of student aid. Webcasts are scheduled to begin at 1 p.m. Central time and include the following topics:

June 8 - Types and Sources of Financial Aid.

June 9* - General Eligibility Requirements.

June 10 - Citizenship.

June 15 - Federal Delivery System.

June 16 - Free Application for Federal Student Aid.

June 17* - Do It Yourself Expected Family Contribution Calculations.

June 22* - Need Analysis Overview/Budget Construction.

June 24 - Awarding and Award Notification.

June 29 - Overawards and Overpayments.

**Webcasts noted with an asterisk are 90 minutes in length.*

Managing Difficult Situations Webcasts

The managing difficult situations webcasts offer financial aid professionals of all levels helpful tips for improving communication skills and resolving conflict, stress and difficult situations. The following topics will be offered from 1-2 p.m. Central time:

June 23 - Dealing with Customers in Difficult Situations.

June 30 - Effective Communication Between Generations.

For detailed agenda information or to register, visit www.usafunds.org and select "Training" from the "Express Links" menu.

SAESA Training

The following is information regarding a conference and training in San Antonio provided by the Southern Association of Student Employment Administrators (SASEA) www.sasea.net:

2010 Annual SASEA Conference

Fiesta in San Antonio

May 17-20

San Antonio, Texas

Omni San Antonio Hotel

\$275 CONFERENCE REGISTRATION DEADLINE IS APRIL 22, 2010

Conference Objectives

- Enhance a common understanding of what roles student employment professionals play and how we enhance student learning
- Discover methods and means for recognizing and promoting student employment at our campuses
- Understand how and where change is occurring within student employment, higher education and federal regulations
- Develop skills, knowledge and understanding necessary to execute ethical and effective student employment programs
- Refresh our individual and community spirit

For more information contact:

Beverly Cage

SASEA President-Elect

bacage@delmar.edu

PH: 361-698-1907 FAX: 361-698-2140

Student Employment Essentials (SEE) Training Tracks A & B

May 16-17, 2010

Omni Hotel

San Antonio, TX

What is Student Employment Essentials?

Student Employment Essentials consists of two one-day, professional seminars that will teach you the skills critical to the success of every student employment professional as

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Professional Development Opportunities...continued from page 10

well as to your university's student employment program. These "hands-on" workshops immerse participants in all aspects of running a successful student employment office and provide a framework for you to sharpen existing skills and acquire new ones. Both sessions are designed to stand alone, so you need not attend one before attending the other.

For more information
Please contact:

Linda Morgan
The University of Texas at Austin
Supervisor, Student Employment
P.O. Box 7758 ~ Austin, TX 78713-7758
(512) 475-6244 ~ linda.morgan@austin.utexas.edu

TASFAA Training: New Aid Officer's Workshop

Theme: Spring Training Camp
Location:
Hilton Arlington
2401 East Lamar Boulevard
Arlington, TX 76006
1-817-640-3322

Dates: May 17th - May 20th, 2010

This 4 day workshop is designed for the new financial aid professional with less than two years of experience. Sessions will cover everything a financial aid professional needs to know and campers will be able to build crucial networks with other people in the profession. Registration will be opening soon!

TG Training Offerings		
May 6 <ul style="list-style-type: none"> • 10 a.m. - 11 a.m. Central Time • 3 p.m. - 4 p.m. Central Time 	TG Webinar Know Who You Owe: Helping Students Manage Split-Loan Servicing	This webinar will assist financial aid administrators in understanding split-loan servicing considerations from both the school's and the borrower's perspectives and explore strategies that can help students take inventory and manage repayment of federal student loans.
May 20 <ul style="list-style-type: none"> • 10 a.m. - 11 a.m. Central Time • 3 p.m. - 4 p.m. Central Time 	TG Webinar Professional Judgment - It's Your Call	This webinar revisits the provisions and policies relevant to professional judgment situations including dependency overrides, awarding unsubsidized Stafford loans to dependent students who lack parental support, and waiving the new academic completion requirement for Pell Grant recipients' second scheduled awards.
June 1	TG's Financial Literacy Symposia Austin, TX	TG is hosting a series of professional development symposia in 2010 that will bring together higher education professionals to discuss effective strategies and approaches for on-campus financial literacy programs.

That's it for this issue! Enjoy your spring!

