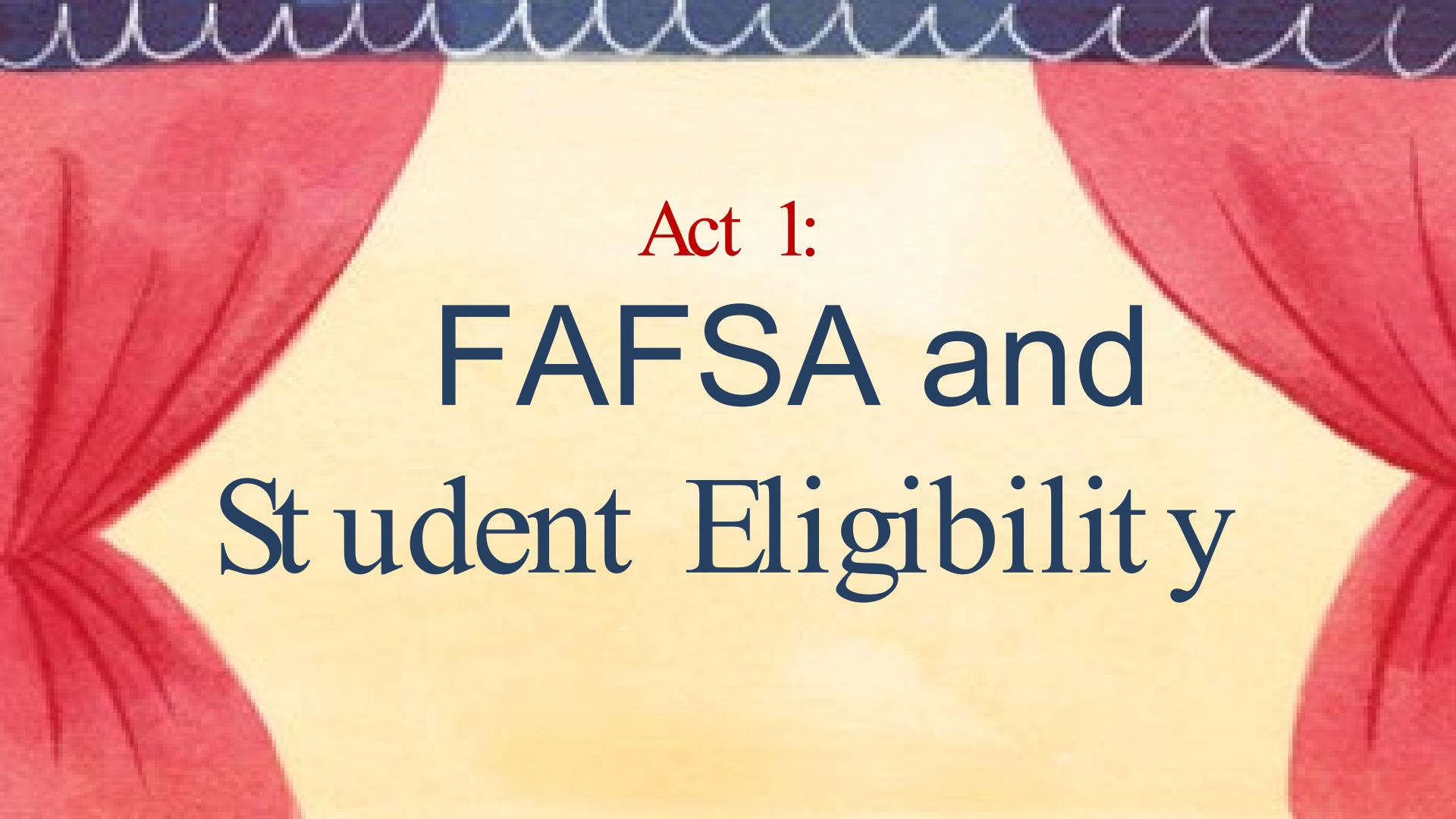


April 10–12, 2024 · Great Wolf Lodge · Dallas/Grapevine



# Presenters





Melissa Jones
Assistant Director of Financial Aid
University of Mary Hardin-Baylor

# Student Eligibility

 File a Free Application for Federal Student Aid (FAFSA)

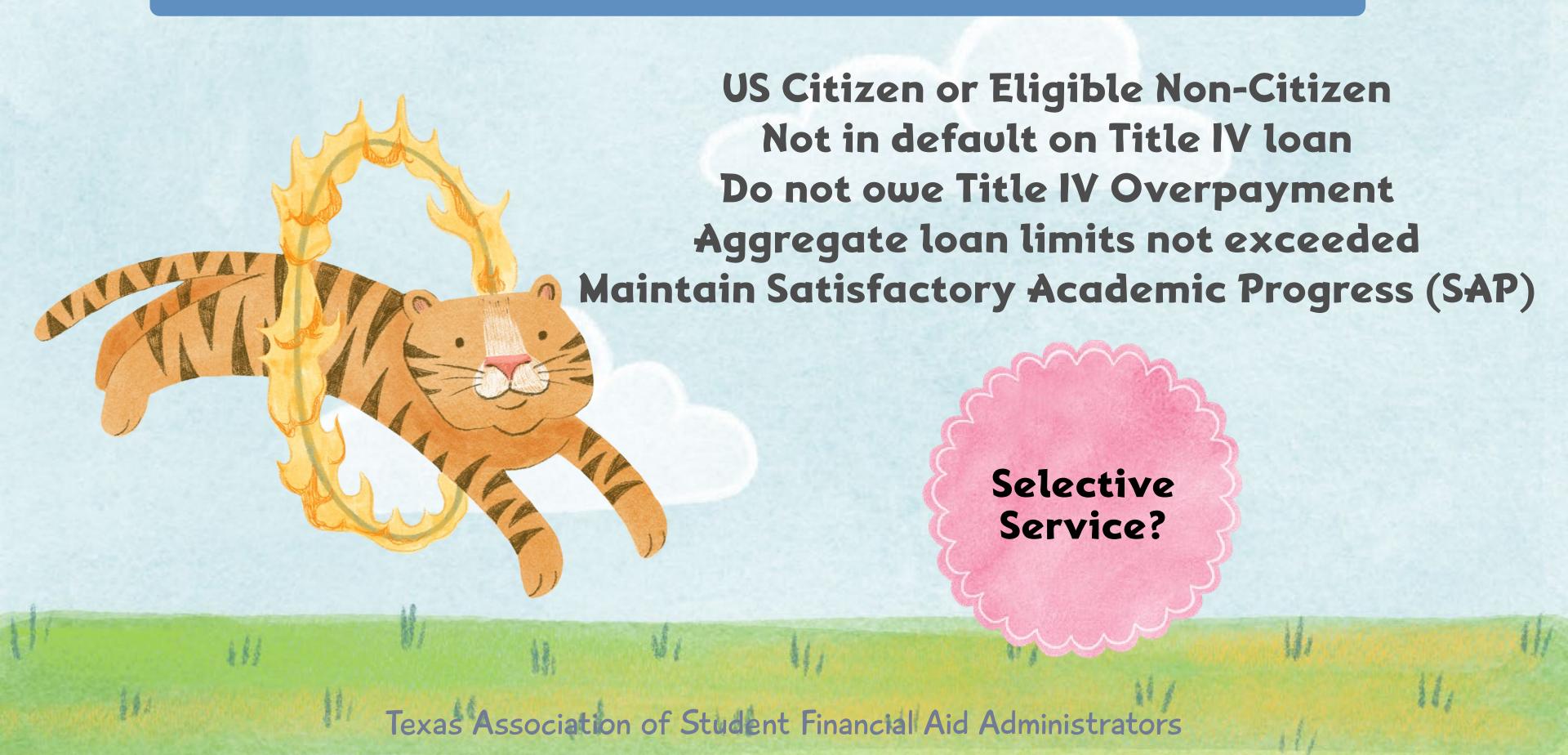
· Meet general and program-specific criteria

o Prior to processing or disbursing aid

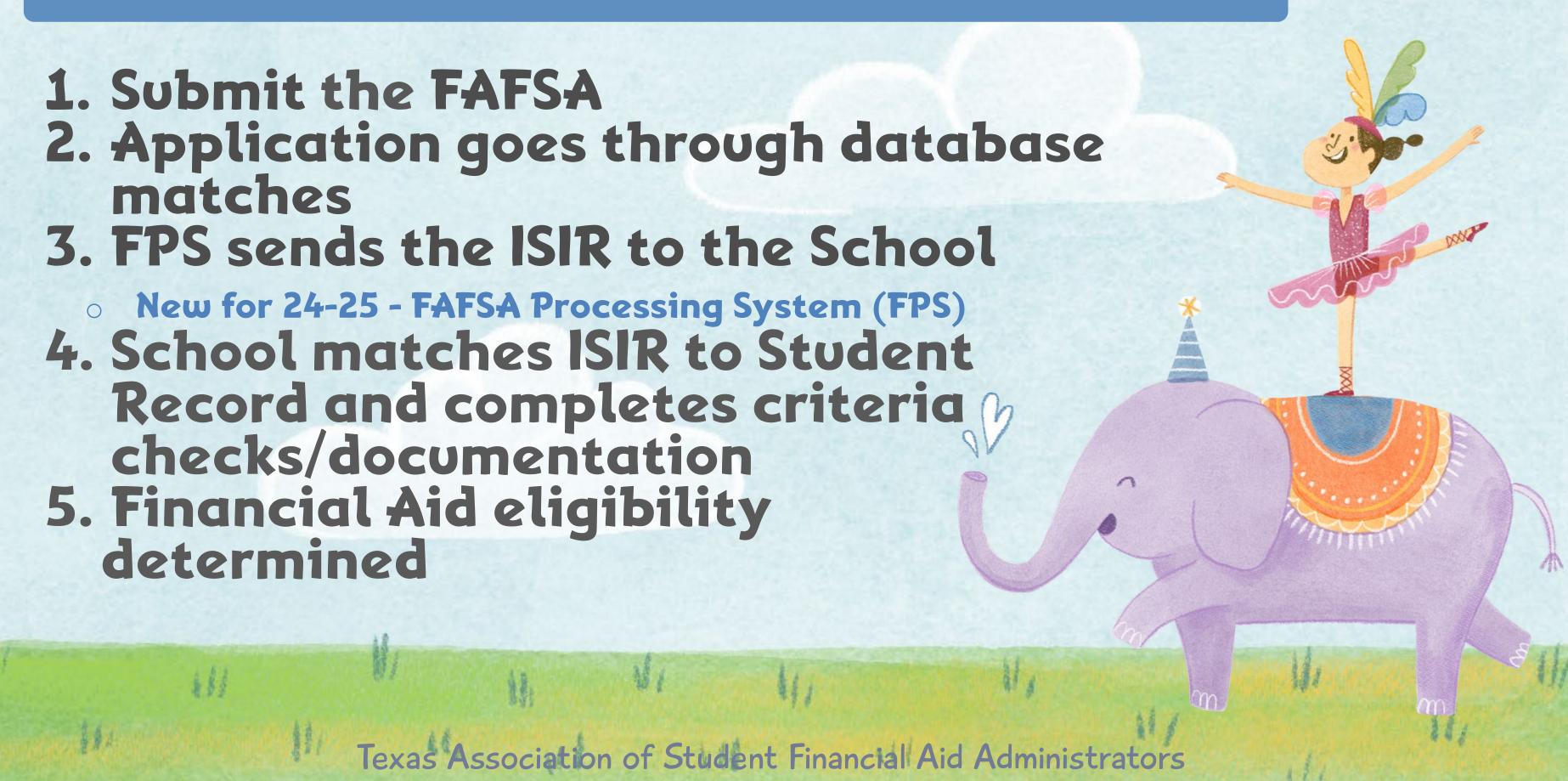
 Schools may not impose additional eligibility requirements for the Title IV aid not established in the law or regulations



# General Eligibility Criteria



# The Big Picture



## FSA ID





UNDERSTAND AID ∨

APPLY FOR AID V

COMPLETE AID PROCESS V

MANAGE

- Username/Password to access US
   Dept of ED systems
- Legal signature for electronic documents for Contributors
  - Student (Spouse if applicable)
  - Parent
  - Borrower
- · www.studentaid.gov
  - FSA recommends creating the FSA ID
     3 days prior to completing the FAFSA

### Create an Account

Whether you're a student, parent, or borrower, you'll need to create your own account to apply for, receive, and manage your federal student aid.

#### **Get Started**

Already have an account? Log In

#### What You Can Do With Your Account

You must have an account to do the following:

- Fill out the Free Application for Federal Student Aid (FAFSA®) form online
- Complete other online forms (such as the Master Promissory Note) required to receive aid
- Review the federal student aid you've received

#### What You'll Need

- Your Social Security number (if applicable)
- · Your own email address

# Who is my Contributor?

## PARENT INFORMATION Whose Information Should I Provide? For additional assistance determining what parent information to report on the FAFSA® form, refer to Who's my Parent When Filling Out the FAFSA form? fact Since you have been identified as a dependent student, you will need to provide information about your parent(s). You must identify and report information about your parent(s) even if you don't live with him or her. Use the following criteria to determine whose information you should report in the "Parent Demographics" and "Parent Financials" sections of the FAFSA® form: 0 My parents live together (married or unmarried). My parents are divorced or separated, and I live with one parent more than the other. 0 My parents are divorced or separated, and I live with both parents equally.

Is my parent a contributor? Flow Chart



**Previous** 

I was legally adopted.

ontinue

0

# Common FSA ID Problems

Forgot Username
Forgot Password
Used parent's email  $\epsilon$  student's SSN
Problem with the student's SSN

Have you seen any other FSA ID problems?







# FAFA Result Student Aid Index (SAI)

Is replacing EFC (Expected Family Contribution)

An index number used to determine a student's eligibility for federal student aid

Calculated according to a formula established by law

The same at all schools

# Paper FAFSA



Fillable PDF Form

Great resource to help answer questions

Similar information as the popup help from FAFSA on the Web

FAFSA on the Web pop-up help corresponds to question numbers

### FAFSA® Form

Free Application for Federal Student Aid

July 1, 2024 – June 30, 2025

Federal **Student Aid** 

Use this form to apply free for federal and state student grants, work-study, and loans. Or apply free online at fafsa.gov.

#### Apply by the Deadlines

For federal aid, submit your application as early as possible, but no earlier than **December 2023**. We must receive your application no later than **June 30, 2025**. Your college must have your correct, complete information by your last day of enrollment in the 2024–25 school year.

For state or college aid, the deadline may be as early as December 2023, and you may need to complete additional forms. Check with your high school counselor or a financial aid administrator at your college. See the state deadlines on page 2. If you are applying close to a deadline, we recommend you submit your FAFSA form online at <a href="fafsa.gov">fafsa.gov</a>. It's the fastest and easiest way to apply for aid.

#### Fill Out the FAFSA® Form

The FAFSA form has five sections: Student, Student Spouse, Parent, Parent Spouse or Partner, and Preparer. To determine who needs to provide their information, consult "Who must provide information on the FAFSA form?", on page 3.

You may fill the answer fields electronically and then print the form, or print the form first and complete it by hand. If you complete the form by hand, use dark ink and write clearly, as shown below. A computer will process this form; therefore:

- · Fill in both circle and square answer fields completely
- For circle answer fields, choose only one response; for square answer fields, choose all that apply:
- Print in BLOCK CAPITAL letters and skip a box between words; for multi-line responses, wrap any incomplete words onto next line
- Report dollar amounts such as \$12,356.41 without cents; if negative, completely fill the circle (

Correct ● ■ Incorrect ⊗ ③ 🗵 🗓

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©\$ 1 2 3 5 6

Refer to the notes on pages 21–22 as instructed.

For help in filling out the FAFSA form, go to StudentAid.gov/fafsahelp or call 1-800-4-FED-AID (1-800-433-3243). If you need assistance in another language, visit StudentAid.gov/apply-for-aid/fafsa/filling-out/request-interpreter.

#### Special Circumstances

If you or your family experienced significant changes to your financial situation (such as loss of employment or pay cuts), or other special circumstances (such as tuition expenses at an elementary or secondary school or high unreimbursed medical or dental expenses), complete and submit this form as instructed. Once you submit the form, discuss your special circumstances with the financial aid office at the college(s) you applied to or plan to attend.

#### Mail Your FAFSA® Form

After you complete this application, make a copy of pages 7 through 20 for your records. Then mail the original of pages 7 through 20 to:

#### Federal Student Aid Programs, P.O. Box 70204, London, KY 40742-0204

Extra postage will be required. After your application is processed, you will receive a summary of your information in your FAFSA Submission Summary. If you provide an email address, your summary will be sent by email within three to five days. If you do not provide an email address, your summary will be mailed to you within three weeks. If you would like to check the status of your application, go to <a href="StudentAid.gov">StudentAid.gov</a> or call 1-800-433-3243.

FAFSA is a registered trademark of Federal Student Aid, U.S. Department of Education.

1

# FAFSA on the Web (2020)

**English or Spanish** 

Pop up Help

Mandatory Federal Tax Information Approval (FA-DDX) Pop up Chat

Skip Logic

**Electronic Signatures** 



**Edit Checks** 

Real Time Submission

Online Status Update

**Experiencing Technical Issues** 

Videos for Assistance

## FA DDX

Stands for: FUTURE Act Direct Data Exchange

What it does: Transfers IRS data into the FAFSA directly without the contributor seeing or manipulating the data

Requires FAFSA Federal Tax Information Approval, which is: Formal approval granted by an applicant and any applicable contributors for a given FAFSA cycle to retrieve and use Federal Tax Information (FTI) to determine an applicant's federal financial aid eligibility

## Tax Information and Consent

Applicant and Contributor(s) (if applicable) must provide approval once each year.

If FAFSA FTI approval is not provided, the student will not be eligible for any Title IV aid until the approval is provided by each contributor



## **FAFSA Partner Portal**



The new FAA Access site.

Financial Aid Administrators are no longer able to submit FAFSAs on behalf of students.

https://fafsa.partnerportal.ed.gov/#/home

# FAFSA Partner Portal



### Welcome to FAFSA Partner Portal

FAFSA Partner Portal is a new website for financial aid administrators available for the 2024-2025 award year. To access 2023-2024 student information, go to **FAA Access to CPS Online**.

#### Start here

Enter your 5 character alphanumeric TG Number to start the login process.



Log In

### A feature-rich toolkit for Financial Aid Administrators



#### **Applicant View**

Applicant View displays the processed applicant data.

Coming Soon: the ability to compare up to four transactions, and correct transaction data.



#### Coming Soon Verification of Identity

The Verification of Identity feature allows a user to provide the required results of verification for students selected to verify their identity (Verification Tracking Group V4 or V5).



## Coming Soon ISIR Request

The ISIR Request feature allows a user to request a single ISIR or a specified group of ISIRs from the FAFSA Processing System.







### Understanding the FAFSA® Form

### Contributors to the FAFSA® Form



### **Parents or Spouses**

Your answers to the FAFSA® form will determine if any contributors need to be Identified. These contributors will complete their own sections of the form and are asked to provide personal and financial Information, but will not become financially responsible for the student's education.

### How To Invite

Contributors will need to log in with their own FSA ID to provide their information. To Invite a contributor to a FAFSA form, you'll need to provide their name, date of birth, Social Security number, and email address.

Information or Documents You May Need >

Previous

Continue







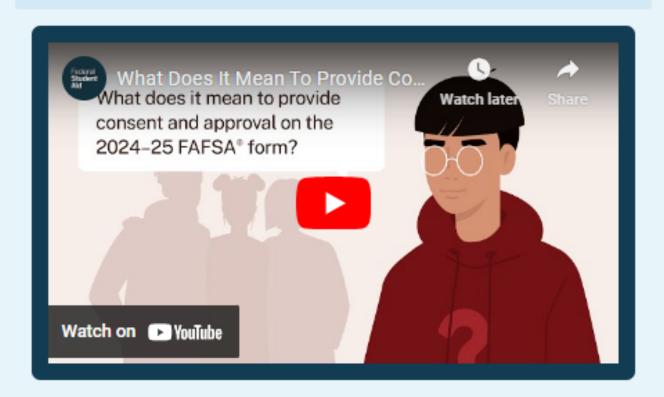


3 of 4

### What To Expect

How long will this take? **Q 1 hour** 

Every contributor must provide consent and approval for you to be eligible for federal student aid. With your consent and approval, we can obtain your federal tax information automatically from the IRS to help you complete the FAFSA® form. You can save the form and return to it later if you need more time.



Previous

Continue







### Understanding the FAFSA® Form

### After Submitting the FAFSA® form

After completing the FAFSA® form, you will receive a confirmation with preliminary information related to your eligibility for federal student aid.







- → The schools you selected will receive your FAFSA eligibility Information in the first half of March, You will receive an email to let you know when this Information has been sent to your selected schools.
- → You will receive an email when your official Student Aid Index (SAI) is available. To review your SAI, log in to StudentAld.gov with your username and password (FSA ID). Your official SAI is a number used to determine federal aid eligibility.
- → Schools will use your official SAI to create your financial aid offer that explains the types and amounts of ald they are offering you. You should begin to receive your personalized aid Information from the schools you've been accepted to several weeks after they receive your FAFSA information.

Previous

Start FAFSA Form

Texas Association of Student Financial Aid Administrators

## Student Provides FTI Consent

## Provide Consent and Approval or Be Ineligible for Federal Student Aid ©

#### Summary

Your consent and approval is needed to retrieve and disclose federal tax information. With your consent and approval, we can obtain tax return information automatically from the IRS to help you complete the FAFSA<sup>®</sup> form. If you don't provide consent and approval, you will not be eligible for federal student aid, including grants and loans. You must provide consent and approval even if you didn't file a U.S. federal tax return or any tax return at all.

- Get your 2022 tax return information for the 2024–25 FAFSA form.
- eligibility for federal student aid.

→ Federal tax information is used to determine your

Tax return information is required to complete the FAFSA form.

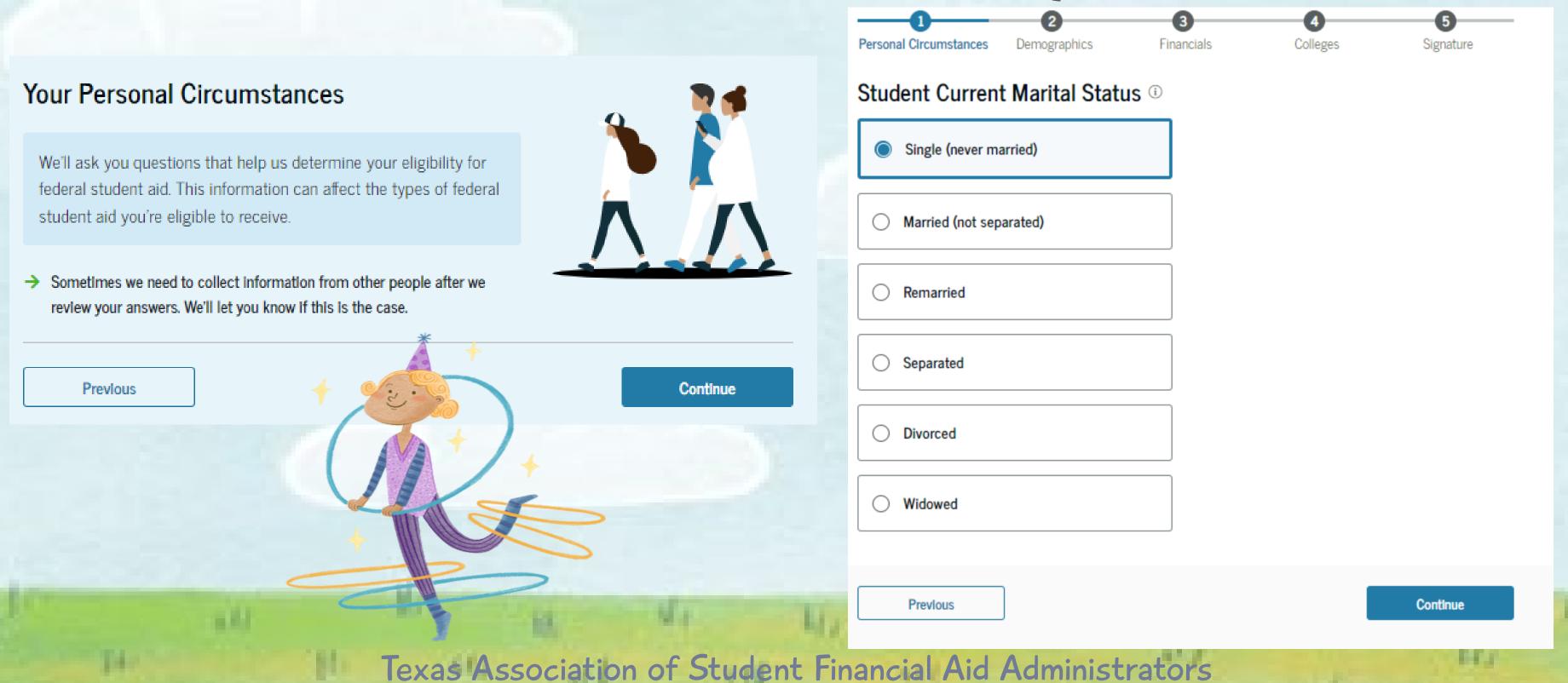
By accepting below, I consent to the disclosure of information about me, as described below, and further affirmatively approve of the receipt and use of my federal tax information and to the U.S. Department of Education's (ED) redisclosure of my federal tax information, as described below. By accepting below, I consent to and affirmatively approve of, as applicable, the following:

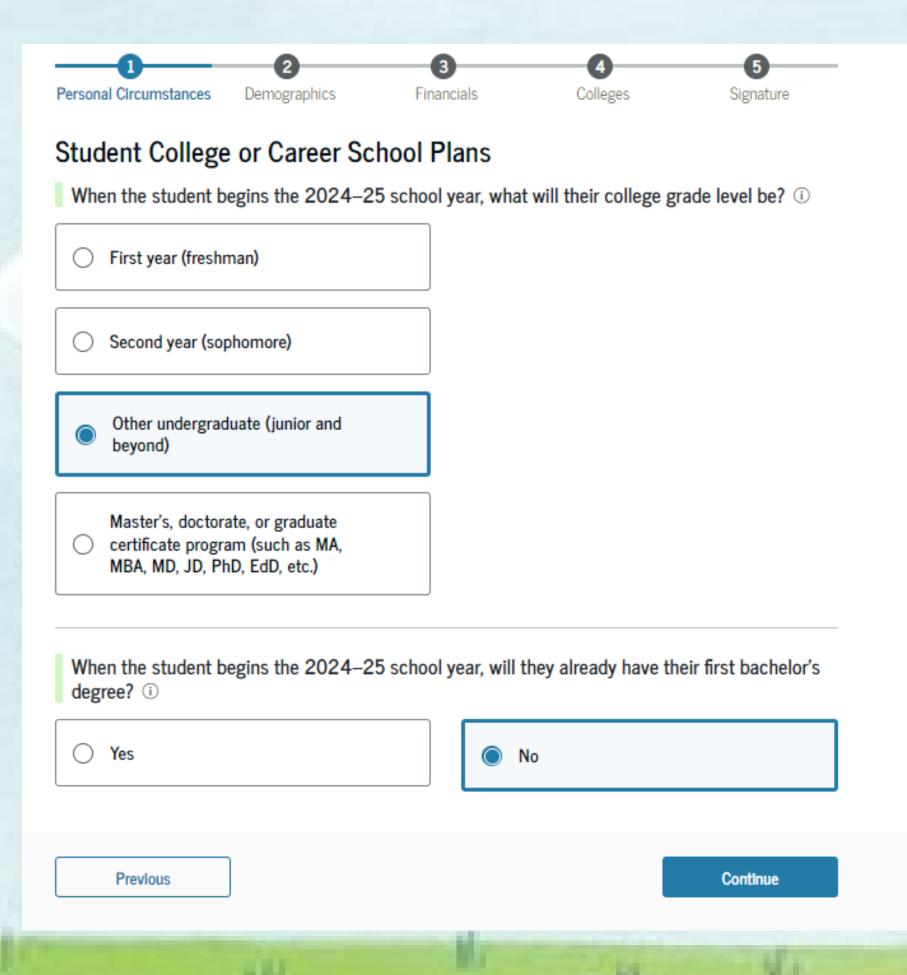
1. ED may disclose my Social Security number (SSN)/ Taxpayer Identification Number (TIN)/, last name, date of birth, unique identifier, the tax year for which federal tax information is required, and the date and timestamp of my approval for the use of my federal tax information in determining eligibility by ED for which approval is provided to the U.S. Department of the Treasury, Internal Revenue Service (IRS). I understand that in response to such a request from ED, the IRS shall then disclose my federal tax information to "authorized persons" (i.e., specifically designated officers and employees of ED and its contractors (as defined in 26 U.S.C. § 6103(I)(13)(E)) for the purpose of determining eligibility for, and the amount of, federal student aid under a program authorized under subpart 1 of part A, part C, or part D of Title IV of the Higher Education Act of 1965, as amended, for myself or an applicant for federal student.

Who should provide consent and approval?	0
I'm married and didn't file a joint tax return with my current spouse, does my pouse have to provide consent and approval for you to access their tax information?	⊚
/hat happens after I provide consent and approval?	⊚
What happens if I decline consent and approval?	⊚
t "Approve" to consent and approve to using your federal tax information to determine your eligibility ; student aid. If you select "Decline," you will not be eligible for federal st	

## Student's Personal Circumstances

## Answers based on the date FAFSA is completed





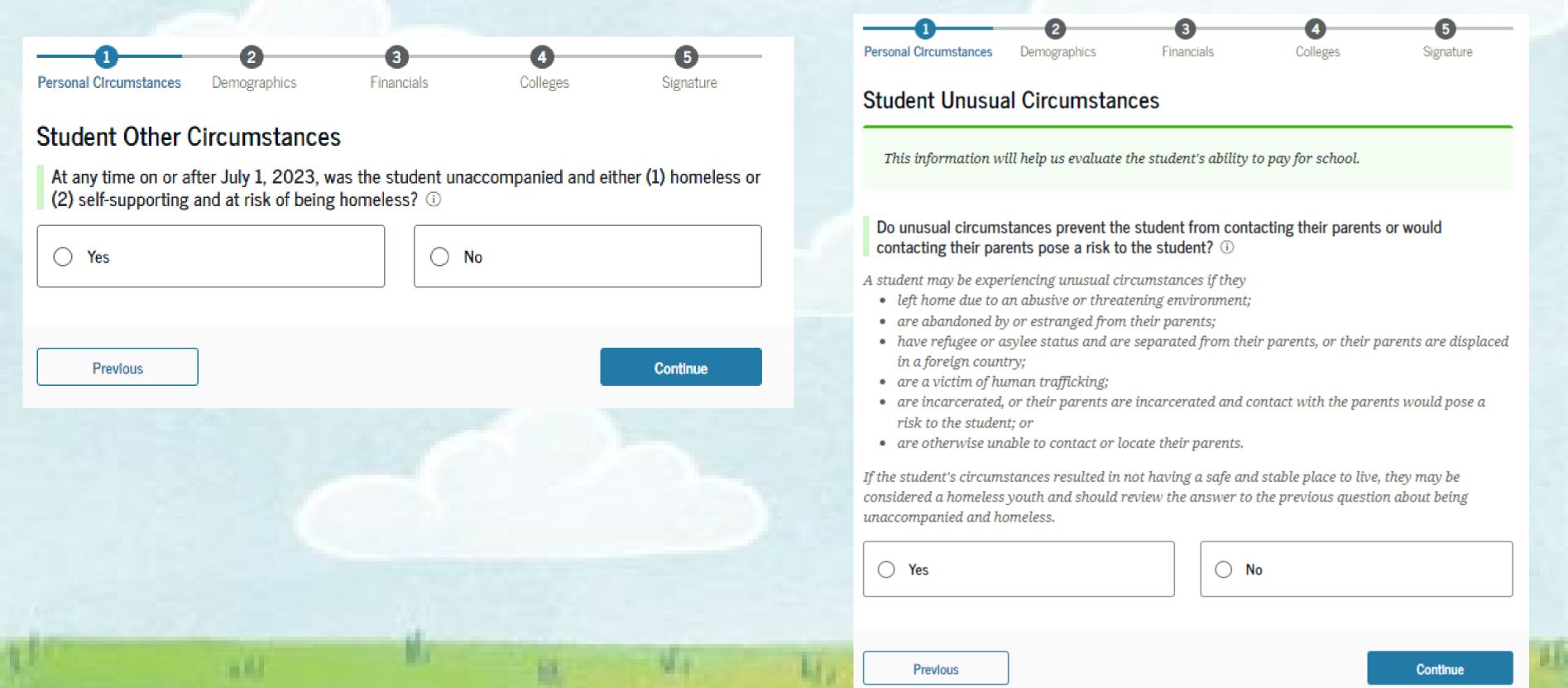
	<u></u>				
ersona	al Circumstances	Demographics	Financials	Colleges	Signature
Stud	lent Person	al Circumstar	ices		
elect	all that apply.				
	The student is cutraining.	urrently serving on ac	tive duty in the U.S. a	armed forces for purpo	oses other than
	The student is a	veteran of the U.S. ar	med forces.		
		-		pouse) who live with tow and between July 1	
	At any time since parent).	e the student turned I	13, they were an orph	an (no living biologica	or adoptive
	At any time since	e the student turned I	13, they were a ward	of the court.	
	At any time since	e the student turned I	13, they were in foste	r care.	
	The student is or residence.	r was a legally emand	ipated minor, as dete	ermined by a court in t	heir state of
			ianship with someone in their state of reside	e other than their pare ence.	nt or
	None of these ap	oply.			

Texas Association of Student Fina

Previous

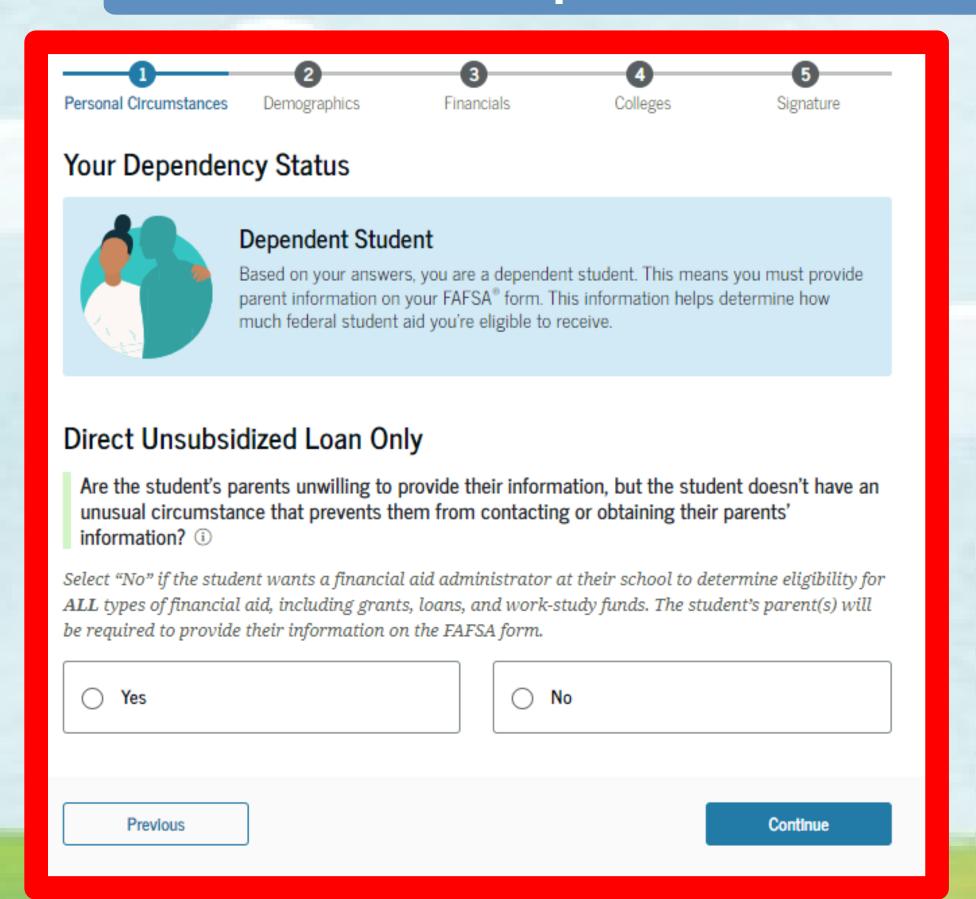
Continue

## Unusual Circumstances



Texas Association of Student Financial Ala Administrators

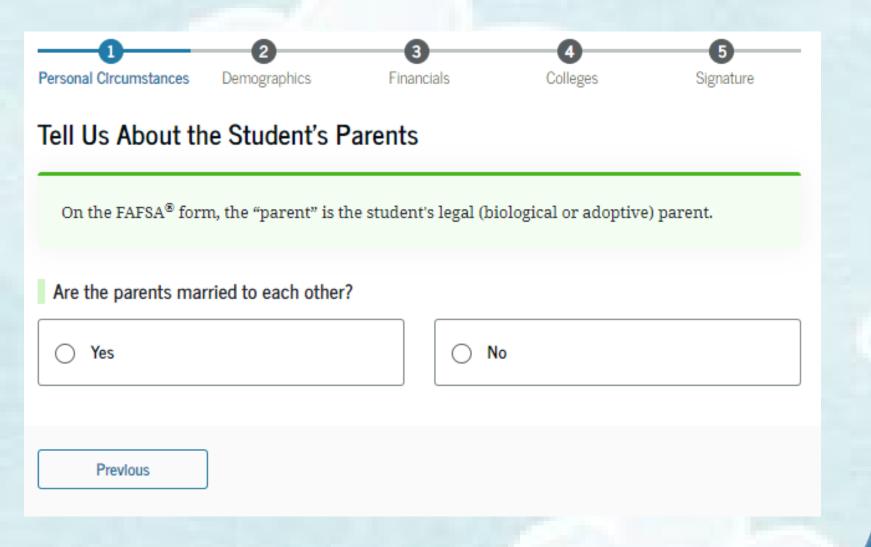
# Special Circumstances



This is the question that is causing the UNSUB Only issue on so many FAFSA's

Dependent students must select NO if they want to be considered for need based aid

## Student's Parent Situation



## Contributor Invite

### Invite Parent(s) to This FAFSA® Form



### We Need Information for Your Parent(s) Now

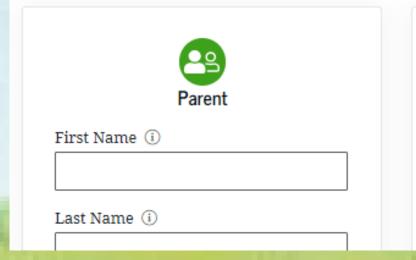
Based on your answers in the previous section, you'll need to provide information about both of your parents on your FAFSA® form. This does not make them financially responsible for your education. Right now, you can invite one or both of your parents to your form and have them complete their required sections.

Enter information about your parents identified on the prior page, and we'll send an email on your behalf.

If they already have a StudentAid.gov account username and password (FSA ID), the information entered here must exactly match that account.

IMPORTANT: If your contributor doesn't have a Social Security number (SSN), you may encounter an issue that impacts your ability to add them to your form. If you receive this error, review this guidance and recommended workaround and try again.

Only the email address does not need to match the email associated with their StudentAid.gov account. Please use the email address that you know is most likely to reach your contributor.

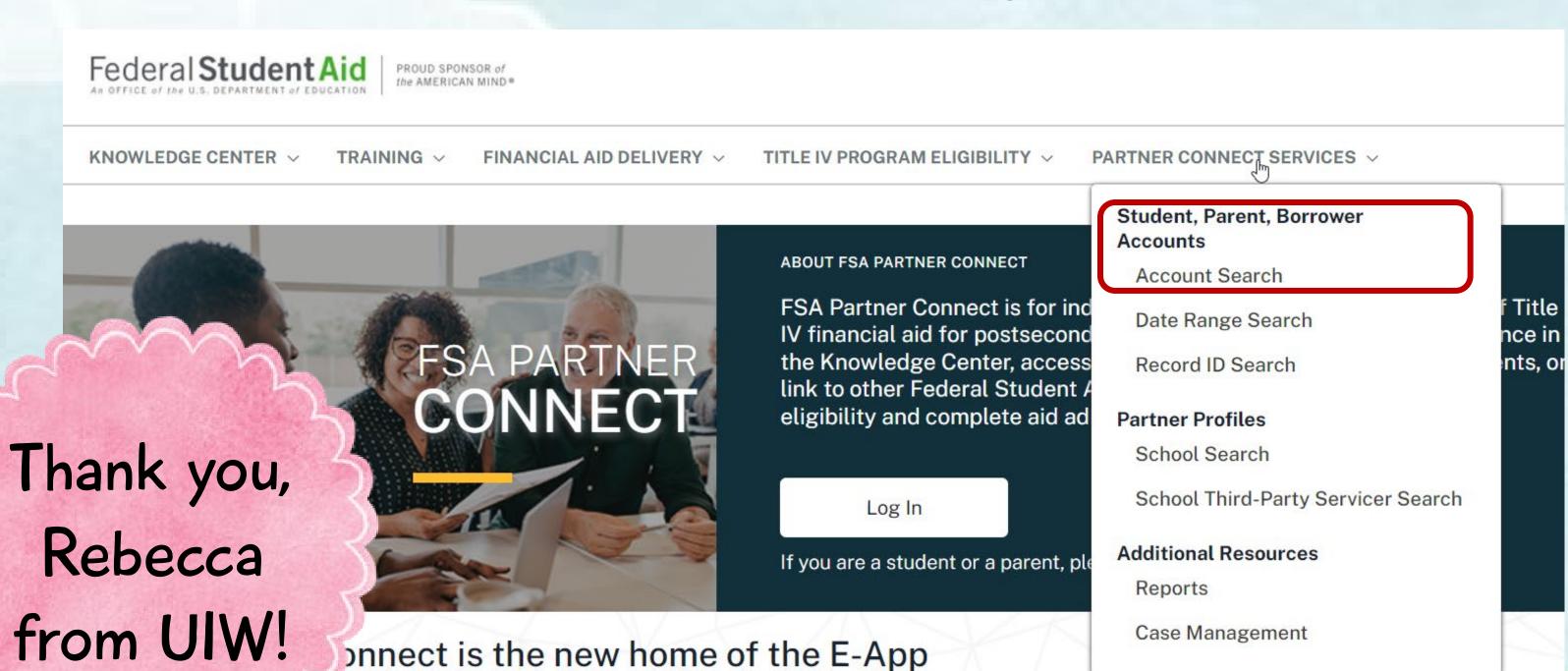


	<b>2</b> 9				
Parent Spouse or Partner					
First Name 🧓	•				

Texas Association of Student Financial Aid Administrators

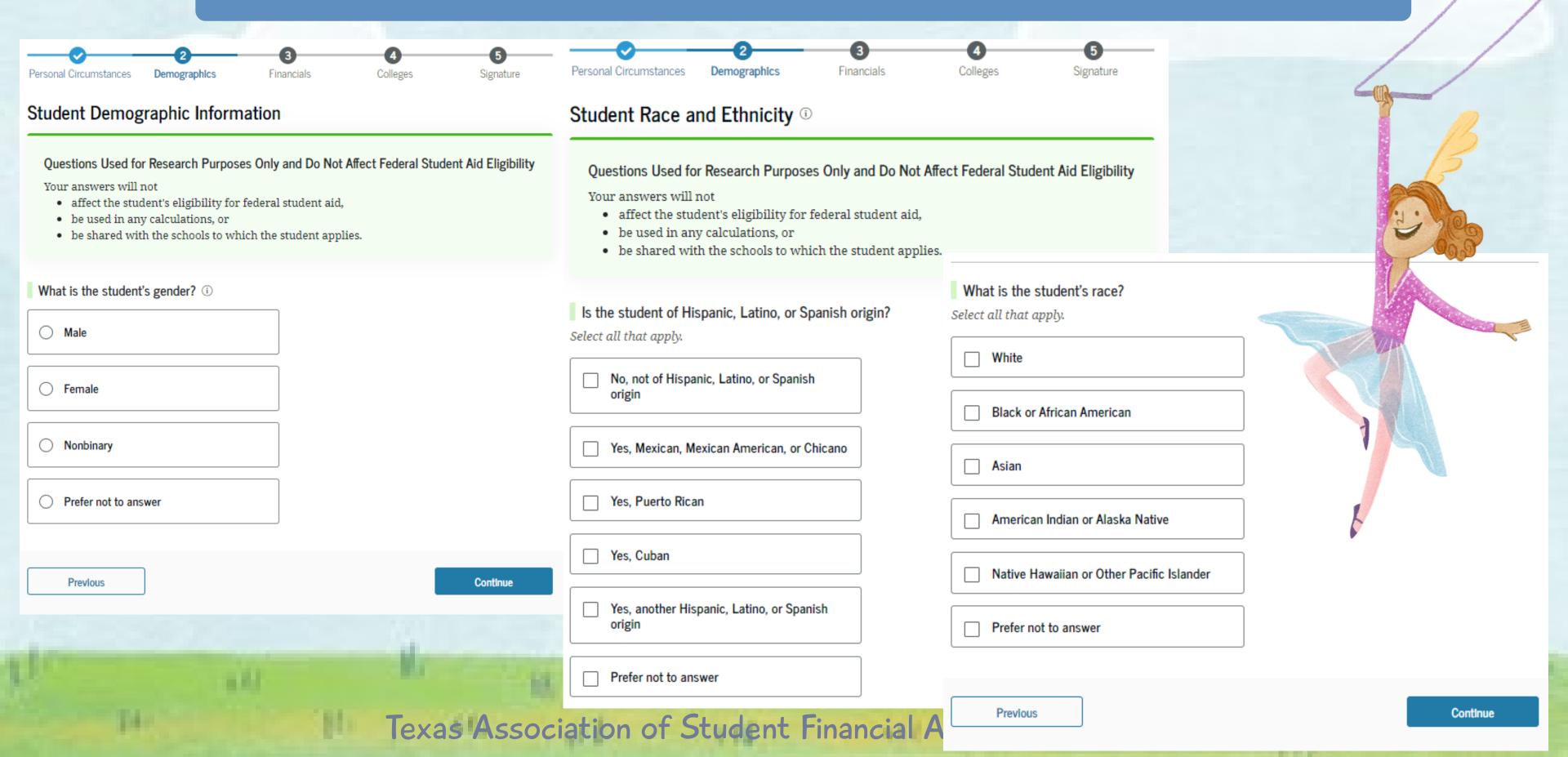
# Look Up FSA ID Info

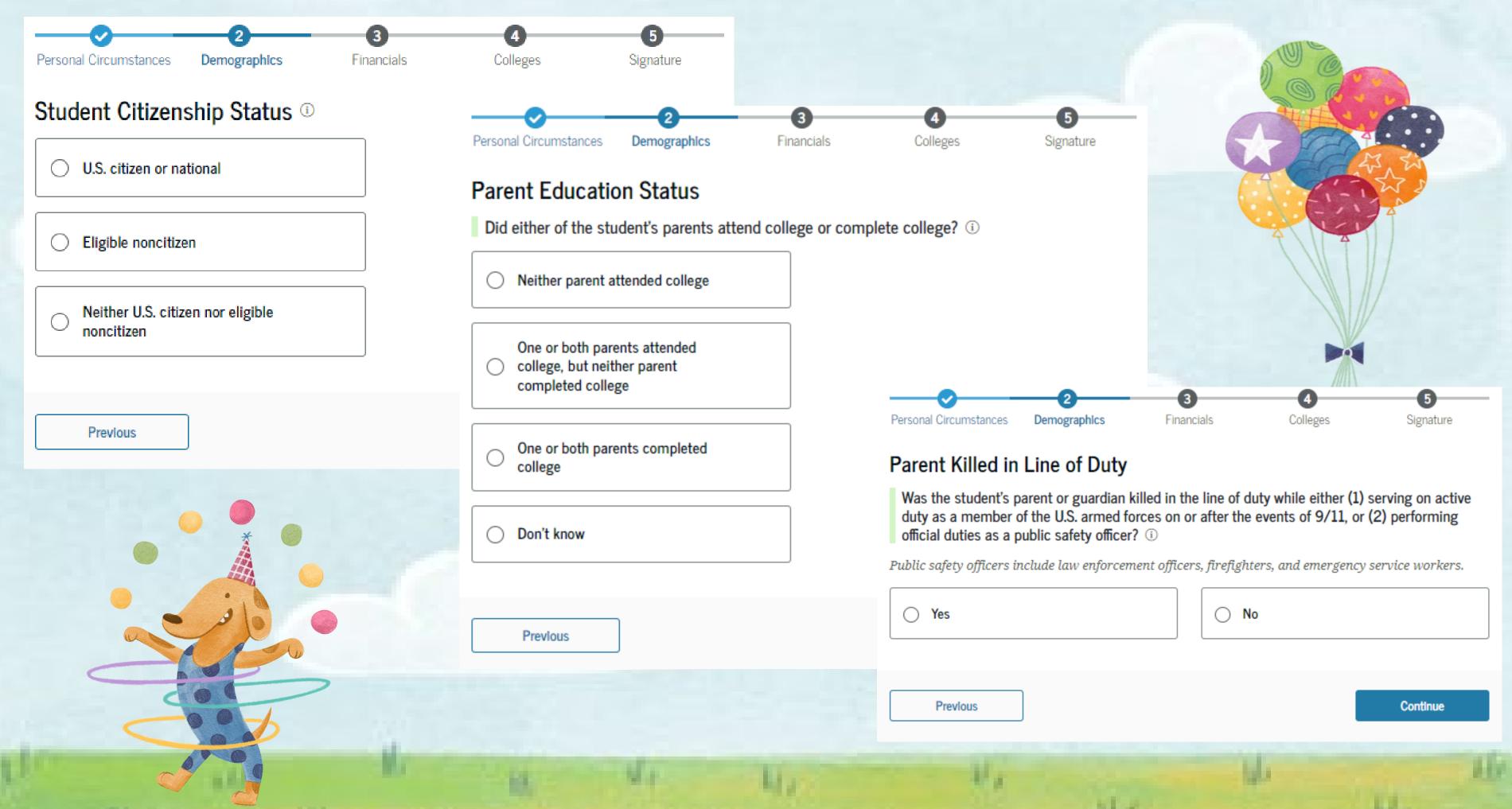
## https://fsapartners.ed.gov/home/



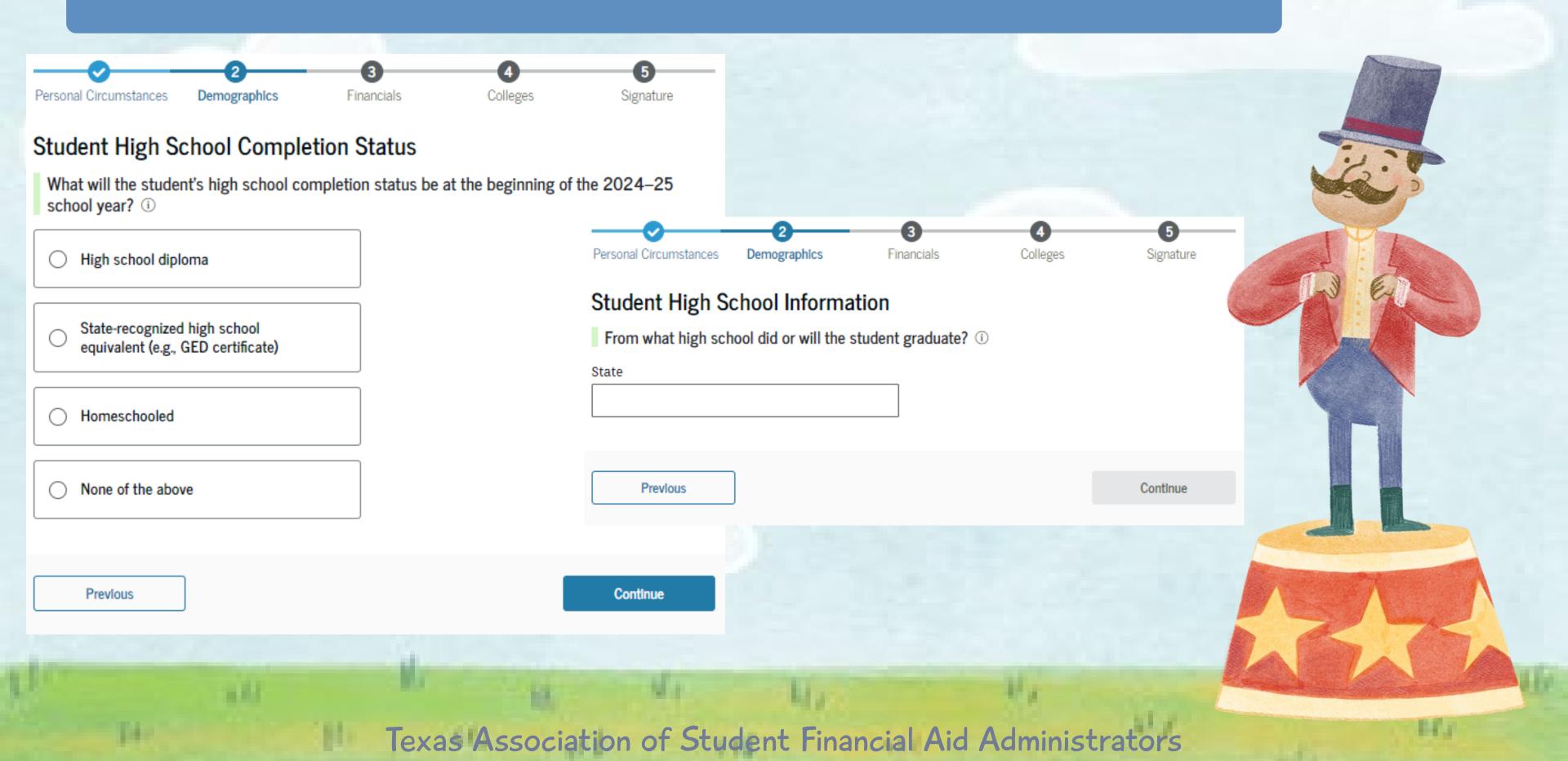
Texas Association of Student Financial Aid Administrators

# Student Demographic Information



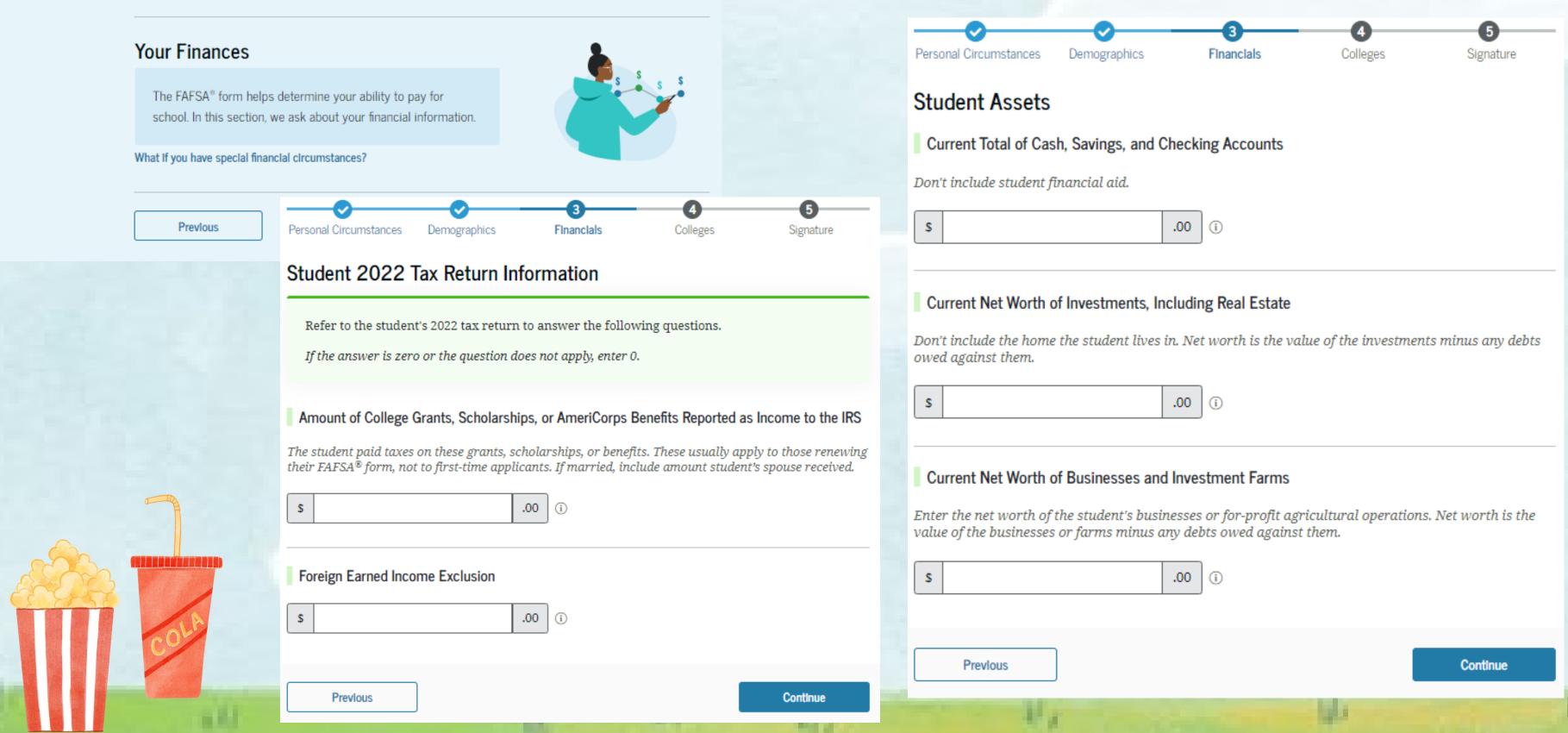


## School Selection



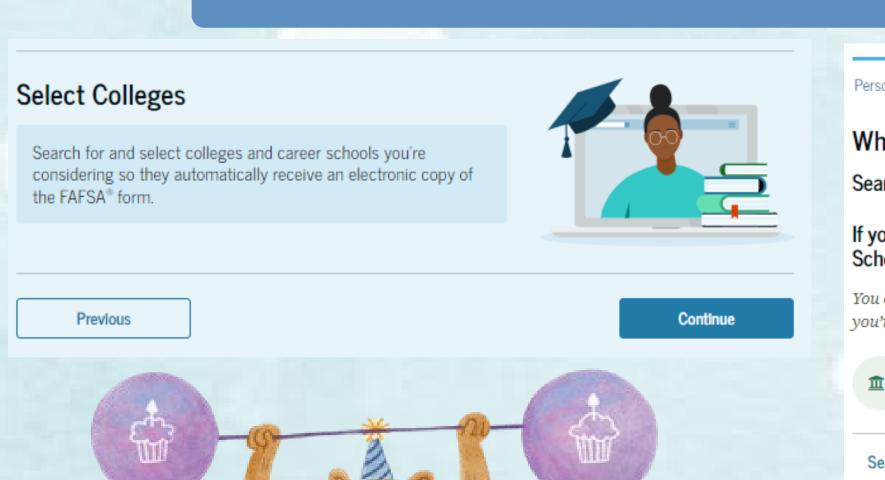
## Student Financial Info

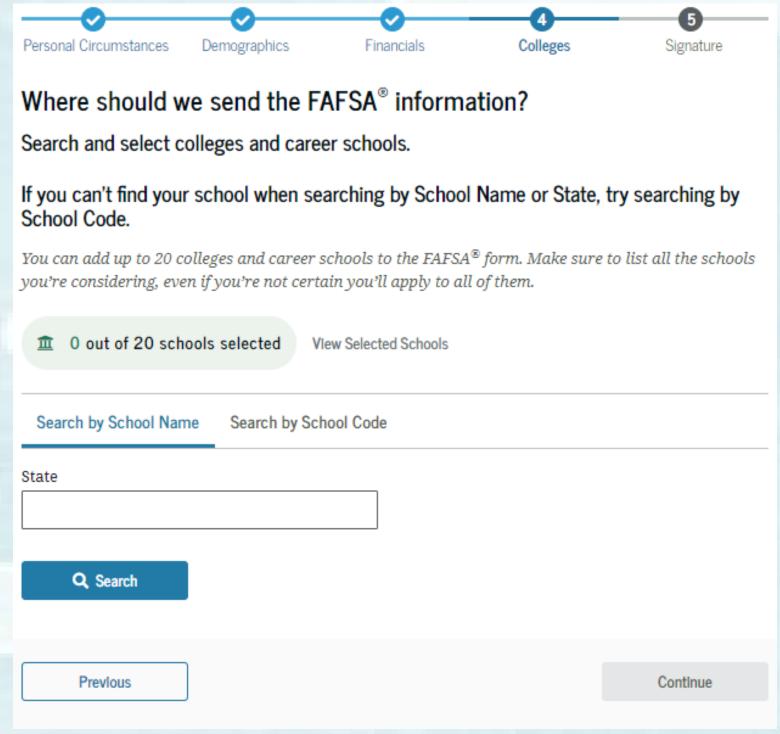




Texas Association of Student Financial Aid Administrators

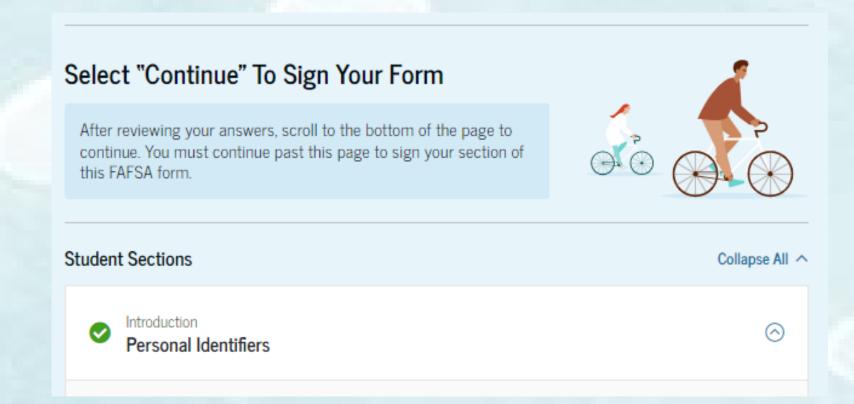
# College Selections



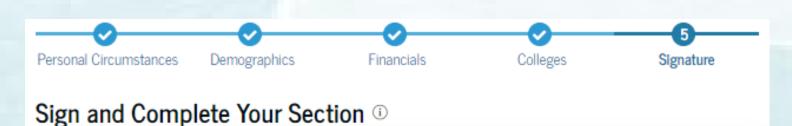


Texas Association of Student Financial Aid Administrators

## Student Review



Full Summary



### Summary

This page confirms that you understand the terms and conditions of the FAFSA® form and filled out the form accurately to the best of your ability.

The FAFSA form is a legal document you will electronically sign with your account username and password (FSA ID). Because your FSA ID is associated with your personal information, do not share it with anyone.

By signing this application electronically using your FSA ID, YOU, THE STUDENT, certify that you

- will use federal and/or state student financial aid only to pay the cost of attending an institution of higher education,
- are not in default on a federal student loan or have made satisfactory arrangements to repay
  it,
- do not owe money back on a federal student grant or have made satisfactory arrangements to repay it,
- · will notify your school if you default on a federal student loan, and
- will not receive a Federal Pell Grant from more than one school for the same period of time.

# Sign and Submit

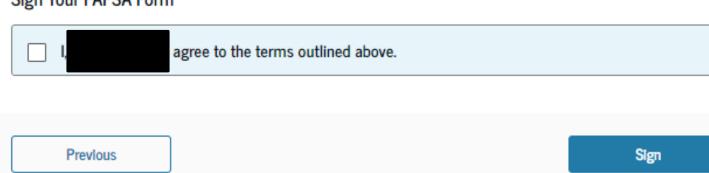
By signing this application electronically using your account username and password, you certify that all of the information you provided is true and complete to the best of your knowledge and you agree, if asked, to provide

- · information that will verify the accuracy of your completed form, and
- . U.S. or foreign income tax forms that you filed or are required to file.

You also certify that you understand that the Secretary of Education has the authority to verify information reported on your application.

If you sign this application or any document related to the federal student aid programs electronically using a username and password, and/or any other credential, you certify that you are the person identified by the username and password, and/or any other credential and have not disclosed that username and password, and/or any other credential to anyone else. If you purposefully give false or misleading information, including applying as an independent student without meeting the unusual circumstances required to qualify for such a status, you may be subject to criminal penalties under 20 U.S.C. 1097, which may include a fine up to \$20,000, imprisonment, or both.

#### Sign Your FAFSA Form





### You're Almost There!

The student section is complete!





#### Requirements for Dependent Students

Your FAFSA® form is not complete until your parent(s) fill in the contributor section of the form and sign it. Once completed, your FAFSA form will be submitted for processing.



### Contributor Status

## Parent Invited by Student

#### My Activity

#### Wants Your Help on a FAFSA®

#### Form

has identified you as a parent on their *Free Application for Federal Student Aid* (FAFSA®) form.

Parents are required to provide their financial and demographic information on the student's FAFSA form. This does not make you financially responsible for Michael's educational costs or any federal student loans they decide to accept.

Visit the 2024–25 FAFSA Help Center

Accept Invitation

Decline Invitation



By accepting this invitation, you agree to share your personal and contact information from your StudentAid.gov account on the student's FAFSA form. Once you accept, your information will be linked to this form.

# By Accepting This Invitation You Agree to Share Your Information We will need to use some personal information we already have on file about you in order to fill out the

already have on file about you in order to fill out the necessary steps in this FAFSA® form. To accept this invitation, select "Continue."

Go Back

Continue

## Parent Provides FTI Consent



#### Consent and approval will be applied to all FAFSA Applications

By providing consent and approval, you approve the use and disclosure of 2022 federal tax information to the U.S. Department of Education for the purpose of completing this and all other 2024–25 FAFSA® forms.

#### Provide Consent and Approval or the Student Will Be Ineligible for Federal Student Aid ©

#### Summary

Your consent and approval is needed to retrieve and disclose federal tax information. With your consent and approval, we can obtain tax return information automatically from the IRS to help you complete your section of the student's FAFSA® form. If you don't provide consent and approval, the student will not be eligible for federal student aid, including grants and loans. You must provide consent and approval even if you didn't file a U.S. federal tax return or any tax return at all.

- → Get your 2022 tax return information for the 2024–25 FAFSA form.
- → Tax return information is required to complete the FAFSA form.
- → FTI is used to determine the student's eligibility for federal student aid.

By accepting below, I consent to the disclosure of information about me, as described below, and further affirmatively approve of the receipt and use of my federal tax information (FTI) and to the U.S. Department of Education's (ED) redisclosure of my federal tax information, as described below. By accepting below, I consent to and affirmatively approve of, as applicable, the following:

 ED may disclose my Social Security number (SSN)/ Taxpayer Identification Number (TIN)/, last name, date of birth, unique identifier, the tax year for which federal tax information is under false pretenses is a criminal offense under the *Privacy Act of 1974*, subject to a fine of not more than \$5,000 fine (5 U.S.C. § 552(a)(i)(3)). By accepting and submitting my part of the FAFSA, my execution (including date and time) of consent and approval will be logged in ED's Person Authentication Service (PAS) System of Record (18-11-12).

Frequently Asked Questions	
Who should provide consent and approval?	$\odot$
If I'm married and didn't file a joint tax return with my current spouse, does my spouse have to provide consent and approval for you to access their tax information?	$\odot$
What happens after I provide consent and approval?	$\odot$
What happens if I decline consent and approval?	$\odot$
Select "Approve" to consent and approve to using your federal tax information to determine the student's eligible for federal student will not be eligible for federal st	
Previous Decline Approv	re

# Parent Demographic Information



## Parent Financial Info

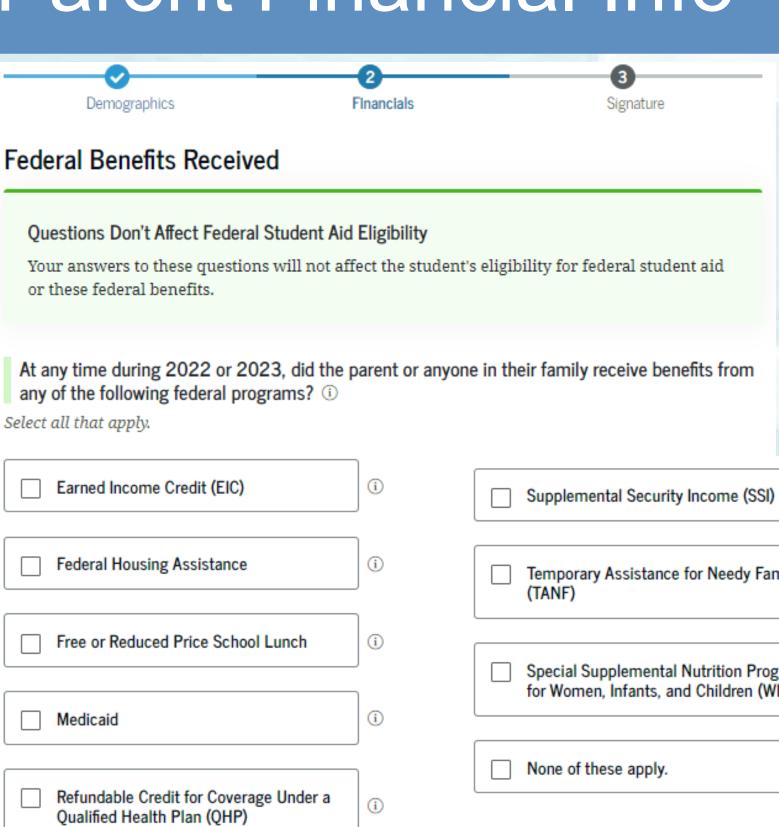
#### **Parent Finances**

The FAFSA® form helps determine the student's eligibility for federal student aid. In this section, we ask about your financial information.

What if you have special financial circumstances?

Previous





(i)

Supplemental Nutrition Assistance

Program (SNAP)



(i)

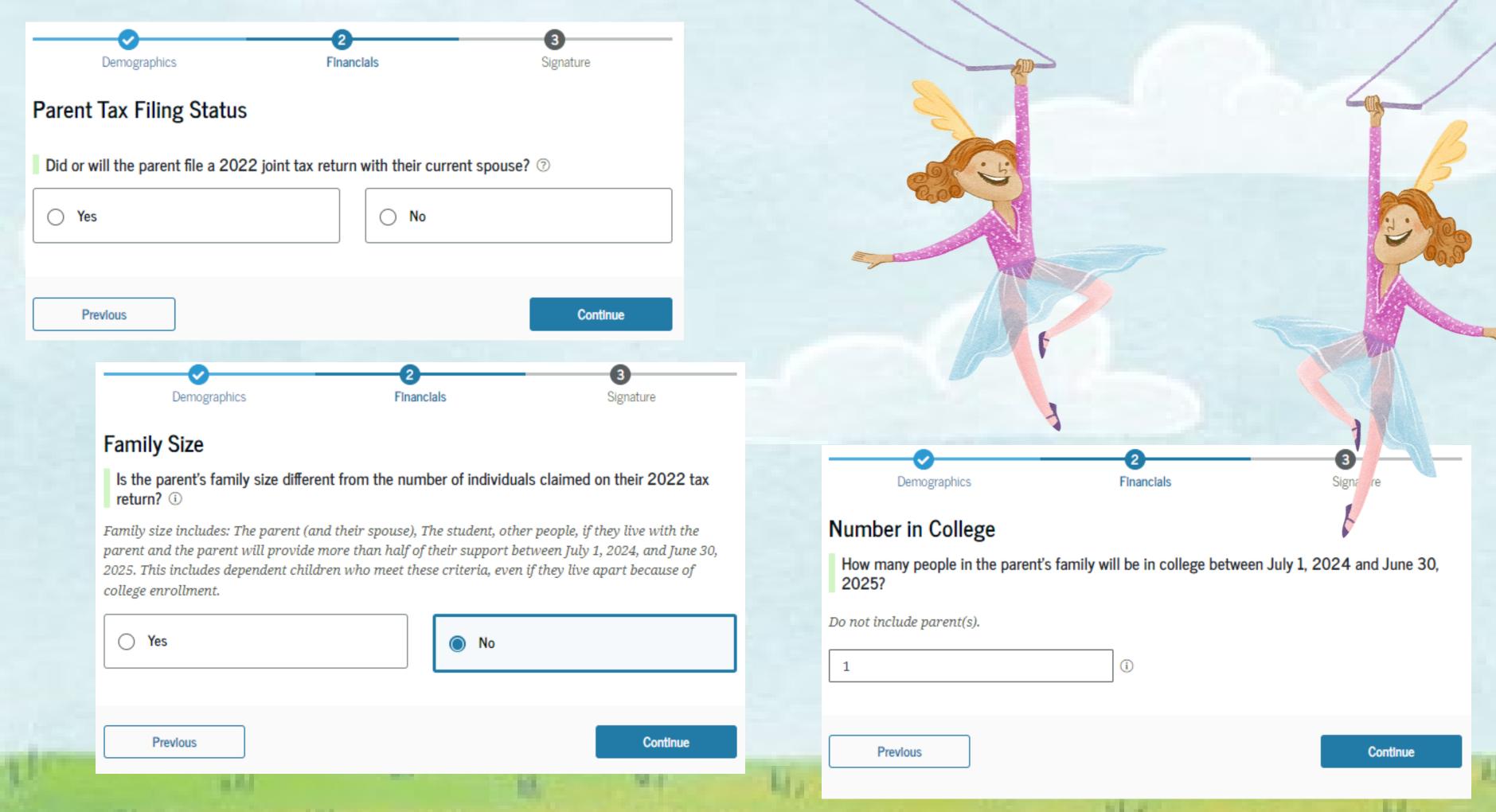
(i)

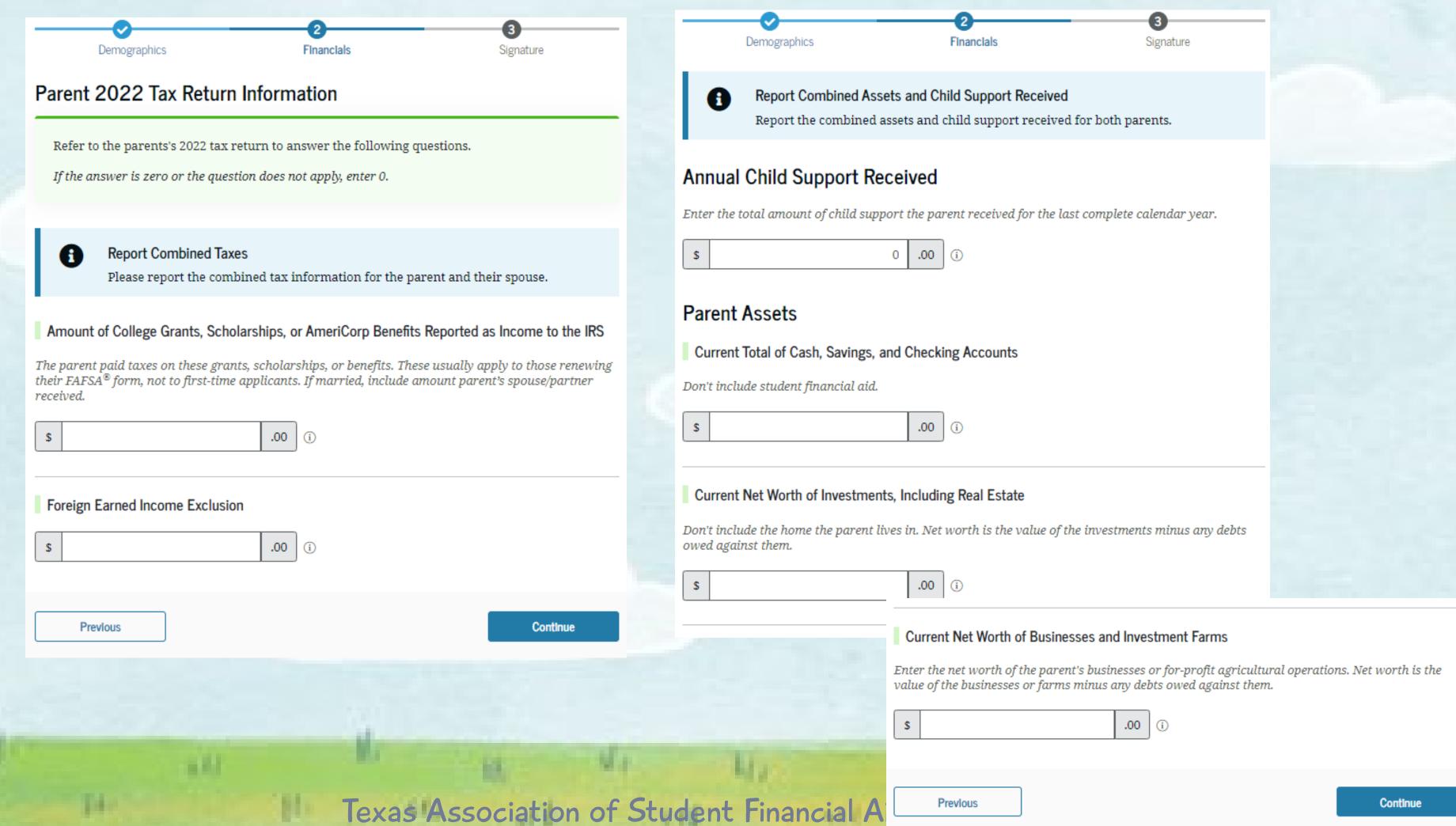
Temporary Assistance for Needy Families

Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)

Previous

Continue



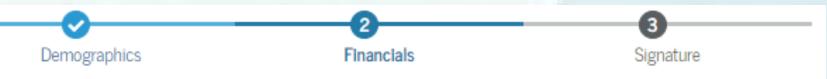


Previous

Continue

## Parents who File Jointly

# The parent who is signing the FAFSA will have to enter the SSN, DOB and email for the other parent.



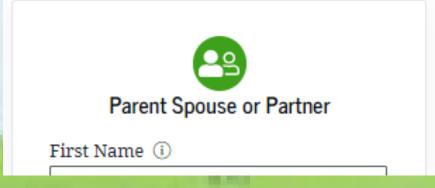
#### Parent Spouse's or Partner's Information

Enter the following information about your spouse and we'll send an email on your behalf.

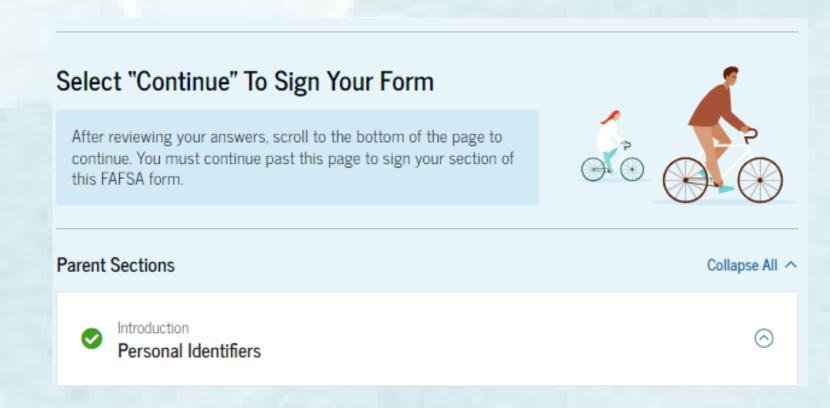
If they already have a StudentAid.gov account username and password (FSA ID), the information entered here must exactly match that account. Only the email address does not need to match.

We highly recommend you provide the necessary information on this page and select either "Continue" or "Save" before exiting the form.

IMPORTANT: If your contributor doesn't have a Social Security number (SSN), you may encounter an issue that impacts your ability to add them to your form. If you receive this error, review this guidance and recommended workaround and try again.



### **Full Summary**



## Parent Sign and Submit



#### Sign and Submit the FAFSA Form ①

#### Summary

This page confirms that you understand the terms and conditions of the FAFSA® form and filled out the form accurately to the best of your ability.

The FAFSA form is a legal document you will electronically sign with your account username and password (FSA ID). Because your FSA ID is associated with your personal information, do not share it with anyone.

By signing the student's application electronically using your account username and password, YOU, THE PARENT, certify that all of the information you provided is true and complete to the best of your knowledge and you agree, if asked, to provide

- · information that will verify the accuracy of your completed form, and
- . U.S. or foreign income tax forms that you filed or are required to file.

You also certify that you understand that the Secretary of Education has the authority to verify information reported on your application.

If you sign this application or any document related to the federal student aid programs electronically using a username and password, and/or any other credential, you certify that you are the person identified by the username and password, and/or any other credential and have not disclosed that username and password, and/or any other credential to anyone else. If you purposefully give false or misleading information, including applying as an independent student without meeting the unusual circumstances required to qualify for such a status, you may be subject to criminal penalties under 20 U.S.C. 1097, which may include a fine up to \$20,000, imprisonment, or both.

Sign for yourself and submit the application for							
I,	agree to the terms outlined above.						
Previous			Sign and Submit				



## Troubleshooting

Missing Signatures

Invite Sent - No FAFSA form started for contributor to add info

Completing Student and Parent Portions concurrently on different computers

## FAFSA Disclosures

Agree to use aid only for educational purposes

Certify the information is correct

Give ED authority to verify information with other agencies

Agree to provide the school with requested documents

Certify student's identity

Acknowledge consequences of false information

Certify not in loan default

Agree to only receive Pell from one institution per enrollment period

Certify student does not owe for a grant overpayment

## Successfully Submitted

- ·Student receives email their FAFSA is submitted
- ·Student receives 2<sup>nd</sup> email confirmation that FAFSA was
- processed including their FAFSA Submission Summary (FSS)
  - ·Usually takes 3-5 business days
  - ·Provides Estimated Eligibility Information
    - ·Grants
    - ·Loans
    - ·Work Study
  - ·Notifies student to contact school with questions
- •Schools listed on the students FAFSA can access the students Institutional Student Information Record (ISIR) through the FAFSA Processing System (FPS)

# Common FAFSA Mistakes



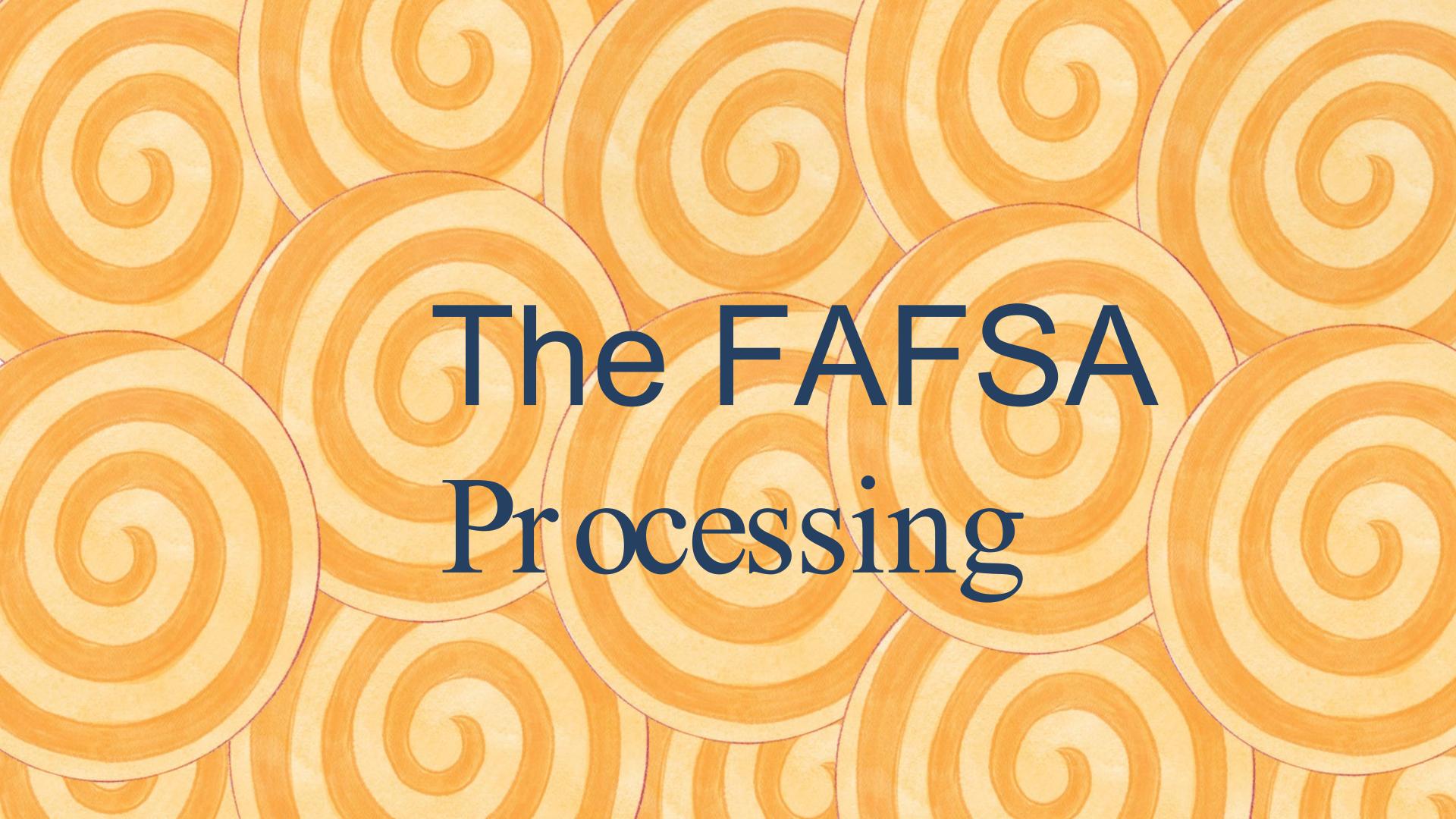
Wrong SSN

Wrong Name

Wrong DOB



Texas Association of Student Financial Aid Administrators



## Student Submits FAFSA

Federal Processing System (FPS) sends information to federal databases to be reviewed (Database Matches)

Federal databases send match data back to FPS
FPS adds database match results and reject codes to ISIR

FPS sends ISIR to School

## Eligibility Criteria Checks

Checks
throughout
the
application
process

- Checked through the application process
- Checked/monitored by the school
- Not specifically checked but reviewed if conflicting information exits
- Database Matches
- FAFSA Submission Summary (FSS)
- · Institutional Student Information Record (ISIR)
- · FAFSA Rejects
- · C-codes or C-flag

## Database Matches

#### Social Security Administration

- Citizenship
- · SSN
- Deceased Persons
- Both Student and Contributors

#### Department of Homeland Security

- Eligible Non-Citizen Status
- Alien Registration Number Sent for Match
- Primary and Secondary Confirmation Process

#### Department of Veteran Affairs

Veteran Status



## Database Matches

### National Student Loan Data System (NSLDS)

- · Verifies Default/Overpayment Status
- Reports Unpaid Title IV Fraud
- · Ensures Annual and Aggregate Limits are not Exceeded
- Informs School if Student Subsequently Becomes Ineligible based on New Data in NSLDS
- · Identifies Unusual Enrollment History

# Special Rule for Pell Grants

Formerly the Iraq and Afghanistan Service Grant (IASG) and Children of Fallen Heroes (CFH)

Beginning with 2024-25, there is no longer a Department of Defense Database check. The DoD is no longer able to provide confirmation that a service member killed in the line of duty meets the revised special eligibility criteria. Students will self-report their parent died in the line of duty and schools will have to certify eligibility



## FPS Review and Processing

- · Adds data match results to the FAFSA
- · Reviews FAFSA data for completion and errors
- · Adds reject codes and c-codes which identify problems
- · Sends the ISIR to the School
- · Usually occurs within 3-5 business days of FAFSA submission

## Resolving Rejects

Reject reason will be present in FAA information section

Follow instructions for resolution

No SAI will be calculated on rejected ISIRS

# Resolving Rejects



- Your Institution's Financial Aid Management System (FAMS) likely provides ways to view reject codes and potentially resolve some rejects
- Review student in FAFSA Partner
   Portal (Not currently working)
- Usually involves correctiondocumentation required from the student

# Resolving Rejects

ISIR Comment Codes and Text

Released each Award Year

Review resolution required for codes in FAFSA Partner Portal or Volume 7 of the FAFSA Specifications Guide

Not all comment codes are bad

#### 2024-25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
066	The amount of taxes that your parent reported is very high compared to their adjusted gross income. Your parent must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select "Make a Correction" if they need to update their information.	Updated reason for comment and action needed	Dependent student and parents' Income Tax Paid is greater than zero and equal to or greater than Adjusted Gross Income	No	35	Resolution Required.  Review and correct or confirm the parents' income tax paid or AGI.



# Resolving-Flags

Record is flagged with "C" SAI Calculated, but cannot be used

Student is ineligible until resolved

School Collects documentation and submits corrections



346	There is a limit to the total amount of Federal Pell Grants that a student may receive, which is the equivalent of 6 school years. Based on information reported to the National Student Loan Data System (NSLDS) by the schools you have attended, you have received a total amount of Pell Grants that is close to the cumulative total you can receive. Therefore, your eligibility for additional Pell Grants may be limited.	There is a limit to the total amount of Federal Pell Grants that a student may receive (6 school years). You have received a total amount of Pell Grants that is close to the cumulative total you can receive. Therefore, your eligibility for additional Pell Grants may be limited.		Applicant's Pell Lifetime Eligibility Used amount is close to the Pell limit	Y		Resolution required.  Check NSLDS records to verify that the applicant is not exceeding lifetime eligibility.	i i
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## Common Resolutions

#### Mismatches between SSN and DOB

 Resolved with Social Security Card or student contacts Social Security Administration

## Invalid Citizenship Status Matches

 Resolved with documentation (Certificate of Naturalization/Passport) Eligibility regained for SSN and Citizenship Issue for entire aid year

# Criteria Checked and Monitored by Scheo

## Regular Student

· HS Diploma or Equivalent

Satisfactory Academic Progress (SAP)

#### Financial Need

- Pell Grant
- Direct Subsidized Loan

## Individual Title IV Program Eligibility Requirements

· le., TEACH Grant



# Criteria Not Specifically Checked



- Simultaneous enrollment in elementary or secondary school
- Property liens/debt owed to the US
- · Incarceration
- Suspected Fraud
- Conflicting information must ALWAYS be resolved



- · Prior Degrees
- Correspondence Courses,
   Distance Education,
   Remedial Coursework
- Enrollment Status
- Program of Study

#### The Proverbial



How does your institution send award notifications



### Resources

- Paper FAFSA
- FAFSA Partner Portal
- · FAFSA on the Web Demo
- SAR Comment Codes and Text
- NASFAA
   Today's News
   AskRegs
   Webinars
   Self-Study Guides

- FSA Knowledge Center
  FSA Handbook
  Application and Verification
  Guide
  Student Eligibility, Volume 1
  This site is your best friend!
- TASFAA/SWASFAA Training Opportunities
- Dear Colleague Letters
- Electronic Announcements





FAFSA/Student Eligibility